

AI ENGINEERING SERVICES LIMITED

MATERIALS MANAGEMENT DIVISION
OLD AIRPORT, SANTACRUZ (EAST), MUMBAI – 400 029



Tender No.: AIESL/BOM/MMD/EFD/PFD/146

DATE: 25.08.2026

Subject: Tender for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.

NAME & ADDRESS OF THE AGENCY / CONTRACTOR

M/s.....

.....

.....

Phone:

Email.....

ABBREVIATIONS:

1	AIESL	AI ENGINEERING SERVICES LIMITED
2	PBG	PERFORMANCE BANK GUARANTEE
3	EMD	EARNEST MONEY DEPOSIT
4	LOA	LETTER OF AWARD
5	SD	SECURITY DEPOSIT

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NOTICE INVITING TENDER (NIT)

Subject: Tender for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.

- a) AI Engineering Services Limited (AIESL), Old Airport, Santacruz (E) invites online bids through CPPP portal from authorized firms/contractors for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.
- b) **Description: Tender for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.**
- c) **Job/Work Location:**

AIESL, Engineering premises, OAP, Santacruz (East), Mumbai-400029 & New Engineering Complex, Sahar, Vile Parle (East), Near Bamanwada, Cigarette Factory, Mumbai-400099.

- d) **The brief details of the tender are as under:**

AIESL Ref No.	AIESL/BOM/MMD/EFD/PFD/146 Dated 25.08.2026
NAME OF WORK	Item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.
TENDER ISSUER	AI Engineering Services Limited (AIESL)
TENDER TYPE	Open Tender
TYPE OF BIDDING SYSTEM	Two Bid System
CONTRACT PERIOD	Six (06) Months from the date of Letter of Award (LoA)
EARNEST MONEY DEPOSIT	Rs. 2,00,000/- (Indian Two Lakhs Only) EMD must be submitted by means of Banker's Cheque/DD/NEFT/BG in favour of AI ENGINEERING SERVICES LIMITED, Account No. – 00600310007523, IFSC Code – HDFC 0000060) payable at Mumbai. EMD will not carry any interest and will be adjusted against security deposit. In addition to existing specified form (i.e., Cheque/DD/NEFT) mentioned above for submission of EMD, the bidder can also submit the EMD through online AIESL Payment Gateway i.e., https://forms.eduqfix.com/aiengineering/add. This is a Works Contract. Submission of EMD is mandatory to all MSE bidders excepts Startups/Govts/PSU's.
DATE OF ISSUE OF TENDER DOCUMENT	25.08.2026

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AVAILABILITY OF TENDER DOCUMENT	i AIESL's Tender Website https://www.aiesl.in/Tender.aspx ii Govt. e-Procurement System of National Informatics Center (NIC) https://etenders.gov.in/eprocure/app
PRE-BID MEETING	01.09.2026 at 12:00 PM Onwards Online via Google Meet and the meeting can be through following joining link: https://meet.google.com/azr-mbqq-wat
LAST DATE FOR BID SUBMISSION	15.09.2026 up to 14:00 Hours
DATE OF OPENING OF BID	16.09.2026 up to 15:00 Hours
PLACE OF BID SUBMISSION AND OPENING OF BIDS	Online on CPPP Portal

1. DISCLAIMER:

- ✓ The information contained in this tender document or / and any information pertaining to the aforesaid subject matter provided subsequently to the applicants / bidders in any form by AIESL, shall be subject to the terms and conditions to which such information is provided contained herein and any other terms and conditions as may be prescribed by AIESL, prior to award of the Tender.
- ✓ The purpose of this tender document is to provide all bidders with the information that may be useful to them in the formulation of their proposals / bids in response to this tender document. The statements and facts contained herein, which reflect various assumptions and assessments arrived at by AIESL, do not purport to contain all / exhaustive information on the aforesaid subject matter that each applicant may require for the purposes of submitting their bids.
- ✓ The assumptions, assessments, statements and information contained in this tender document may not be complete, accurate, adequate or correct. Each bidder should, therefore, conduct its own due diligence, investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, and information contained in this tender document and shall obtain independent advice from appropriate sources at no cost to AIESL.
- ✓ The information provided in this tender document to the applicants is on a wide range of matters, some of which depend upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. AIESL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.
- ✓ AIESL also accepts no liability of any nature whether resulting from negligence or otherwise, however caused arising from reliance by any applicant/bidder upon the statements contained in this tender.
- ✓ AIESL may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this tender document, from time to time till close date of tender.

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- ✓ The tender document does not imply that AIESL is bound to select a bidder or to appoint the selected bidder, as the case may be, and AIESL, reserves the right to reject all or any of the proposals without assigning any reason whatsoever at any time. The bidder shall bear any and all its costs associated with or relating to the preparation & submission of its proposal / bids including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by AIESL or any other costs incurred in connection with or relating to its proposals. All such costs and expenses shall remain with the bidder and AIESL shall not be liable in any manner whatsoever for the same or any other costs or other expenses incurred by the bidder in preparation for submission of the proposal, regardless of the conduct or outcome of the bid selection process as contained herein.
- ✓ The bidder shall bear all its costs associated with or relating to the preparation & submission of its bids including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by AIESL, or any other costs incurred in connection with or relating to in bids. All such costs and expenses shall remain with the bidder and AIESL shall not be liable in any manner whatsoever for the same or any other costs or other expenses incurred by the bidder in preparation for submission of the bid, regardless of the conduct or outcome of the bid selection process as contained herein.

2. GENERAL TERMS AND CONDITIONS:

- ✓ 'AIESL' as used in the Tender document means 'AI Engineering Services Limited'
- ✓ "Contract" means the agreement entered into between the Purchase and the Contractor, as recorded in the contract form signed by the parties including all annexure thereto and appendices therein.
- ✓ "Tenderer" or Seller" or "Bidder" means as used in the Tender document, is one who has submitted the quotation in response to our tender document. It also means the individual or firm or company, who are manufacturers and suppliers, on whom the order for work is placed and shall be deemed to include their approved successors, heirs, executors and administrators, holding company/Group/Group Companies, Conglomerate as the case may be.
- ✓ It is further clarified that any individual signing the tender or other documents in connection with the tender must certify whether he signs as:
 - i) A "Sole Proprietor" of the firm or constituted attorney of such sole proprietor.
 - ii) A partner of the firm if it is a partnership must have authority to refer to arbitration and disputes concerning the business of the partnership either by virtue of the partnership agreement or a power of attorney. In the alternative, the tender should be signed by all the Partners.
 - iii) Constituted attorney of the firm, if it is a Company.
 - iv) Authorized signatory of the firm.

3. ONE BID PER BIDDER:

A Bidder shall submit only 'one [01] Bid' in the same Bidding Process either as single entity. A Bidder who submits or participates in more than 'one [01] Bid' will cause all the proposals in which the Bidder has participated to be disqualified.

- ✓ A bidder shall not have conflict of interest with other bidders. Such conflict of interest can lead to anti-competitive practices. The bidder found to have a conflict of interest shall be disqualified. A bidder shall be considered to have a conflict of interest with one or more bidders in this bidding process, if:

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- a) they have controlling partner (s) in common; or
- b) they receive or have received any direct or indirect subsidy/ financial stake from any of them; or
- c) they have the same legal representative/authorized signatory/agent for purposes of this bid; or
- d) they have relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder; or
- e) Bidder participates in more than one bid in bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all bids in which the parties are involved. However, this does not limit the inclusion of the components/ sub-assembly/ Assemblies from one bidding manufacturer in more than one bid.
- f) a Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the contract that is the subject of the Bid;
- g) In case of a holding company having more than one independently manufacturing units, or more than one unit having common business ownership/management, only one unit should quote. Similar restrictions would apply to closely related sister companies. Bidders must proactively declare such sister/ common business/ management units in same/ similar line of business. Bidders are required to submit a confirmation for no conflict of interest with other bidders. Failure to comply this clause during tendering process will disqualify all such bidders from process of evaluation of bids.

- ✓ Alternative Bids shall not be considered.
- ✓ Bidders are required to provide complete details of all Directors/Partners/Proprietors etc. including Father's name, Residential address, AADHAR, PAN Card details. & DIN Nos. and corresponding documents.

In case of Partnership / LLP: Bidder must submit copy of Partnership /LLP Deed.

In case of Public / Limited Company: Bidder must submit copy of Share Holding details of all shareholders.

- ✓ It is the responsibility of the participating Bidder(s) to assess the relationship as mentioned above. In case any undertaking/declaration given by a Bidder(s) in this regard is found to be false, this would be a sufficient ground for rejection of Bid(s) /termination of contract and also initiation of further action as per Corrupt/Fraudulent/ Collusive / Coercive Practice.

4. STANDARD TERMS & CONDITIONS:

- ✓ AIESL reserves the right to close the tender / reject any / all offers at any stage of tender at its sole discretion.
- ✓ AIESL reserves the right not to consider the bid of any Bidder, blacklist the Bidder for 3 (three) years, if it is determined / noticed at any stage during the tendering process or after release of Contract that the said Bidder has directly or indirectly engaged in any misrepresentation, corrupt, fraudulent, collusive, coercive practice in order to bid / obtain the Contract. This will also have an impact on other Contracts / POs, the Bidder may have with AIESL where AIESL reserves the right to take appropriate action as deemed fit.
- ✓ AIESL reserves the right to reject / not consider at its sole discretion the bids of such bidders who have been involved in any litigation with AIESL in the last 3 years and / or are at present involved in any ongoing litigation or arbitration proceedings against AIESL. Further, those bidders who have records of poor performance during the last 3 (three) years, as on the date of submission of the bid, such as abandoning the work, rescinding of the contract for which the reasons are attributable to the non-

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performance of the Bidder or its constituents, inordinate delays in completion and/or have a consistent history of litigation / arbitration awarded against the Bidder or any of its constituents or financial failure due to bankruptcy etc. are liable to be disqualified.

- ✓ AIESL reserves the right to reject / not consider at its sole discretion the bids of such bidders have been blacklisted / debarred by any PSU, government bodies in India.
- ✓ Bidders are required to declare if they have any ongoing legal disputes with any government agencies such as Income Tax, EOW etc. Suppression / Misrepresentation of such facts whenever it comes to light would invite disqualification and AIESL reserves the right to take appropriate action as deemed fit including discontinuing business dealings with the party.
- ✓ Bidder should well award the site conditions before quoting the bid. AIESL shall not be responsible for any mistake commit by the bidder while quoting the tender.

5. SPECIAL CONDITIONS:

- ✓ The location of work is Hangar/Apron areas, at Old Airport. The area is highly security sensitive and contractor will be required to obtain entry pass from our Security dept.
- ✓ A qualified and responsible supervisor will always remain present at site, when the work is being carried out. He will ensure compliance of standard safety precautions and use of safety equipment.
- ✓ Equipment which are in fit to use and serviceable condition only shall be provided to AIESL. It will be the contractor's sole responsibility to attend break down of equipment, if any, during the operation.
- ✓ Safety of the contractor's personnel / equipment shall be responsibility of the contractor.

6. TENDER PROCEDURE:

- ✓ This tender is strictly a **Two Bid Tender** i.e. Technical Bid and Price Bid. **Both the bids are to be submitted through CPP portal. No other mode of submission will be acceptable.**
- ✓ The close / due date for submission of bids may be extended at any time, including after the scheduled date of closing, at the sole discretion of AIESL.
- ✓ Amendments or extension of the close / due date, if any, to this tender will be informed via CPPP portal.
- ✓ In their own interest, bidders are advised to submit bids, well before the close date / time of tender in order to avoid any last moment glitches. AIESL may not entertain any request for extension of close date and time and reserves the right to accept or reject any such request at its sole discretion.

7. For any clarification, please contact the following official.

For Technical Query:

Shri. Nilesh Chandrakant Ambre, Civil Engineer, Email: nilesh.ambre@aiesl.in, Mobile: 9969830007

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For Commercial Query:

Mr. Arghyadeep Bhattacharjee, Executive-MM, Email: arghyadeep.b@aiesl.in, Mobile: 7278757581

8. AIESL 'S RIGHT TO EVALUATE ELIGIBILITY:

AIESL reserves the right to require a bidder to submit documentary evidence, in the form and manner that AIESL deems appropriate, to prove that it continues to satisfy the Eligibility Criteria at any time:

- a. after the last date of bid submission; or
 - b. prior to or after the issuance of the LOI or execution of the work Contract, if such a Bidder is selected as the Successful Bidder
- AIESL reserves the right to verify all statements, information and documents submitted by Bidders in response to the Tender Document. Any such verification or lack thereof by AIESL will neither relieve the Bidders of their obligations or liabilities nor affect any rights of AIESL under this Tender Document.
- If AIESL is of the opinion that the Bidder does not satisfy the eligibility criteria, then AIESL shall have the right to:
- a. disqualify the Bidder and reject its Bid; or
 - b. revoke the LOI or terminate the work Contract after acceptance of its Bid by issuing a written notice to the Bidder.
- AIESL's determination of a Bidder's eligibility shall be final and binding. AIESL shall not be liable, in any manner whatsoever, to the Bidder for a rejection of its Bid, the revocation of the Letter of Award (LOA) issued to it or the termination of the work Contract executed with it. Furthermore, any losses suffered by AIESL as a result of such rejection, revocation, or termination, including but not limited to opportunity costs incurred by AIESL, shall be borne solely by the Bidder.

9. HANDLING OF GRIEVANCES DURING THE TENDER PROCESS:

Any Supplier, Service Provider/ Contractor or consultant that claims to have suffered or is likely to suffer loss or injury as a result of a decision/action/omission of the Procurement Entity may make an application for its review within a period of Five (5) days to Dy. GM-PPMM in the email id- sd.shende@aiesl.in. Successful bidders may seek de-briefing regarding the rejection of their bid, in writing or electronically, within Five (5) days of the declaration of techno-commercial or financial evaluation result.

- ✓ Only directly affected and participating bidders can raise a grievance.
- ✓ Grievances can be raised only for the stage in which the bidder is eligible.
- ✓ **After Pre-qualification:** Only pre-qualified bidders may raise issue about technical/financial bids.
- ✓ **After technical evaluation:** Only technically qualified bidders may raise issues about financial bids.

10. PRE-BID MEETING:

- AIESL shall organize an online pre-bid meeting with all interested Bidders before the last date of bid submission to provide an understanding of the Bidding Process, the Services, the terms of the work Contract and the services to be provided by the Insurer and to understand any queries, issues or suggestions that the Bidders may put forward.

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- The Pre-Bid Meeting will be convened on the date and time specified in the bid document if applicable.
- A Bidder may nominate up to max. two representatives to participate in a Pre-Bid Meeting, provided that the Bidder has notified AIESL of its representatives along with its authority letter to AIESL at least two days prior to the Pre-Bid Meeting.
- Without prejudice to the foregoing Clauses, the Bidders will be free to seek clarifications and make suggestions for consideration of AIESL in the course of the Pre-Bid Meeting.
- AIESL shall endeavour to provide text of the questions raised and the responses, along with the minutes of the Pre-Bid Meeting and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive Bidding Process, within the date specified in the Bid document.
- Any oral clarification or information provided by or on behalf of AIESL at the Pre-Bid Meeting will not have the effect of modifying the Tender Document in any manner, unless AIESL issues an Addendum for the same or AIESL issues written interpretations and clarifications. All such Addendum will be published on CPPP Portal.
- The bidder or their authorized representatives (maximum two) would only be permitted to attend the pre-bid meeting, if any.
- Bidders are requested to post their queries 48 hrs in advance of pre-bid meeting date/time and these queries only will be replied during pre-bid meeting.

11. AMENDMENTS TO THE TENDER DOCUMENTS:

Issuance of Addenda:

- Up to & until the date that is specified in the bid document, AIESL may, for any reason, whether at its own initiative or in response to a query raised or clarification requested by Bidder(s) at the Pre-Bid Meeting, amend the Tender Document by issuing an addendum.
- The Bidders are required to read the Tender Document with any Addenda that may be issued.
- Each Addendum shall be binding on the Bidders, whether or not the Bidders convey their acceptance of the Addendum.
- Any oral statement made by AIESL or its advisors regarding the Bidding Process, the Tender Document or the Services or on any other matter related to the Scheme, shall not be considered as amending the Tender Document.

12. AVAILABILITY OF INFORMATION:

- The information relating to or in connection with the works, the Bidding Process and the Tender Document, including all notices issued by AIESL to all Bidders in accordance with this Tender Document; queries and responses or clarifications; minutes of the Pre-Bid Meeting, addenda and/ or the revised Tender Documents shall be uploaded on the CPP portal and the AIESL website and remain published until the last date of bid submission.

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- If, at any time prior to the last date of bid submission, a Bidder faces any technical issue or technical error in accessing the CPP portal, AIESL shall not be responsible and the responsibility to bid on the CPP portal in time shall be the responsibility of the bidder(s).

13. CORRESPONDENCE WITH BIDDERS:

- Save as expressly provided in these Tender Documents, AIESL will not entertain any correspondence with the Bidders, whether in connection with the acceptance or rejection of their Bids or otherwise.

14. LANGUAGE OF THE BID:

- The Bid prepared by the Bidder and all correspondence and documents related to the Bid exchanged between the Bidder and AIESL shall be **only in the English language**.
- Any printed literature/ document furnished by the Bidder, if asked for by AIESL as a part of the bid submission documents, may be written in another language, as long as such literature is accompanied by a translation of its pertinent passages in English in which case, for the purposes of interpretation of the Bid, the English translation shall prevail. In all such cases, the translated literature/ document shall be duly notarized by a public notary. Supporting materials which are not translated into English may not be considered by AIESL during the bid evaluation.

15. DUE DILIGENCE BY THE BIDDER:

- The Bidder is expected to examine all instructions, forms, terms, specifications and other information in the Tender Documents at its own cost.
- AIESL shall not be liable to the Bidder for any consequences pursuant to the Bidder's failure to undertake its own due diligence and reliance solely on the information provided in this Tender Document.
- It shall be deemed that by submitting a Bid, the Bidder has:
 - ✓ made a complete, independent and careful examination of the Tender Document and unconditionally and irrevocably accepted the terms thereof;
 - ✓ made careful examination and research of all required information, inputs, conditions, circumstances and factors that may have any effect on its Bid;
 - ✓ received and reviewed all relevant information provided by AIESL, as may be relevant to the Bid;
 - ✓ evaluated and accepted all the risks, contingencies and other circumstances which may influence or affect the operations under the Tender and agreement;
 - ✓ accepted the risk of inadequacy, error or mistake in the information provided in the Tender Document or furnished by or on behalf of AIESL relating to any of the matters related to the Bidding Process or scope of services;
 - ✓ satisfied itself about all matters regarding the Bidding Process and the scope of services, required for submitting an informed Bid, in accordance with this Tender Document and performance of all of its obligations;
 - ✓ acknowledged and agreed that inadequacy, lack of completeness or incorrectness of information provided in the Tender Document or ignorance of any of the matters related to the Bidding Process or the scope of services shall not be a basis for any claim for compensation, damages, extension of time for performance of its obligations, loss of profits etc. from AIESL or a ground for termination of the Agreement by the Successful Bidder; and
 - ✓ agreed to be bound by the undertakings provided by it under and in terms hereof.

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16. SIGNING OF THE BID:

Each Bid including all its pages must be typed or written in indelible ink and should be physically signed by the authorized signatory of the Bidder.

17. EARNEST MONEY DEPOSIT:

Rs. 2,00,000/- (Indian Two Lakhs Only)

EMD must be submitted by means of Banker's Cheque/DD/NEFT/BG in favour of AI ENGINEERING SERVICES LIMITED, Account No. – 00600310007523, IFSC Code – HDFC 0000060) payable at Mumbai.

EMD will not carry any interest and will be adjusted against security deposit.

In addition to existing specified form (i.e., Cheque/DD/NEFT) mentioned above for submission of EMD, the bidder can also submit the EMD through online AIESL Payment Gateway i.e., <https://forms.edugfix.com/aiengineering/add>.

This is a Works Contract. Submission of EMD is mandatory to all MSE bidders excepts Startups/Govts/PSU's.

Note:

1. This is a Works Contract. Submission of EMD is mandatory to all MSE bidders excepts Startups/Govts/PSU's.
2. Bid must be accompanied with earnest money deposit (i.e Earnest Money Deposit (EMD) also known as Bid Security) in the form of 'Demand Draft' / 'Banker's Cheque/ Online banking transaction / Insurance Surety Bond' / 'Fixed Deposit Receipt' [in favour of AI Engineering Services Limited payable at Mumbai] or 'Bank Guarantee'. Bidder shall ensure that EMD submitted in the form of 'Bank Guarantee' should have a validity of at least 'two [02] months' beyond the validity of the Bid. EMD submitted in the form of 'Demand Draft' or 'Banker's Cheque' should be valid for three months.
3. Bid not accompanied with EMD, or EMD not in requisite format shall be liable for rejection. The EMD shall be submitted in Indian Rupees only.
4. Unsuccessful Bidder's EMD will be discharged/ returned as promptly as possible, but not later than 'thirty [30] days' after finalization of tendering process.
5. AIESL shall not be liable to pay any documentation charges, Bank charges, commission, interest etc. on the amount of EMD. In case EMD is in the form of a 'Bank Guarantee', the same shall be from any Indian scheduled Bank (excluding Co-operative banks and Regional Rural bank) or a branch of an International Bank situated in India and registered with 'Reserve Bank of India' as Scheduled Foreign Bank. However, in case of 'Bank Guarantee' from Banks other than the Nationalized Indian Banks, the Bank must be commercial Bank having net worth in excess of Rs. 100 Crores [Rupees One Hundred Crores] and a declaration to this effect should be made by such commercial Bank either in the 'Bank Guarantee' itself or separately on its letterhead. Purchaser will verify the BG from issuing bank.

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6. The successful Bidder's EMD will be discharged upon the Bidder's acknowledging the 'Award' and signing the 'Agreement' and furnishing the 'Security Deposit'.
7. Notwithstanding anything contained herein, the EMD may also be forfeited in any of the following cases:
 - (a) If a Bidder withdraws his Bid during the 'Bid Validity Period'
 - (b) If a Bidder has indulged in corrupt/fraudulent /collusive/coercive practice
 - (c) If the Bidder modifies Bid during the period of bid validity (after Due Date and Time for Bid Submission).
 - (d) Violates any other condition, mentioned elsewhere in the Tender Document, which may lead to forfeiture of EMD.
 - (e) In the case of a successful Bidder, if the Bidder fails to:
 - (i) acknowledge receipt of the "Notification of Award" / Fax of Acceptance [FOA]",
 - (ii) furnish "Security Deposit".
8. In case EMD is in the form of 'Bank Guarantee', the same must indicate the Tender Document No. and the name of Tender Document for which the Bidder is quoting. This is essential to have proper correlation at a later date.

18. EXEMPTION OF EMD:

The following bidders are only eligible for exemption on EMD. The bidders seeking EMD exemption must submit the following valid supporting documents for the relevant category with the Bid:

- Start-ups as recognized by Department for Promotion of Industry and Internal Trade (DPIIT), holding valid Startup Recognition Certificate which is to be uploaded while bidding and claiming EMD exemption.
- Central / State PSUs.

19. SUBMISSION OF BIDS:

Technical Bid:

- ✓ Bidders are advised to study carefully the Terms & Conditions as given in this tender document and submit their **technical bid** accordingly.
- ✓ Bidders are required to download all the documents. Wherever applicable the documents are to be duly filled-in with the required details. The filled-in documents along with supporting documents, if any, need
- ✓ to be uploaded on **CPPP portal** for technical evaluation purpose. **Uploading of required Documents is mandatory. The documents should not mention any rates / prices. else bidder will be disqualified during technical evaluation.**
- ✓ Bidders are **required to give their acceptance of the terms and conditions as per Documents.** Any deviation from the terms and conditions must be clearly spelt out in the Technical Bid.

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- ✓ Any other deviation in the specifications or tender's terms and conditions must be communicated to the concerned buyer / user for acceptance of the same, prior to submission of the bid depending on the merit of the case. AIESL reserves the right to accept or reject the deviation. In case, the deviation is accepted,
- ✓ the tender document will be amended accordingly. The bidder should submit their bid in line with the tender document only or else the same would be liable for rejection.
- ✓ AIESL reserves the right to change this date of opening at its own discretion.
- ✓ **All the supporting documents, as specified in the tender documents that are required for compliance of bid must be submitted with the technical bid.**
- ✓ AIESL reserves the right to call for the original copies of the attached / submitted documents in the technical bid for verification purpose during the evaluation stage. The Technical Bids would be evaluated for compliance in accordance with the tender document. The User Department of AIESL reserves the right at its sole discretion to seek clarification for shortcomings in information/documents from the bidders as deemed necessary for the purpose of evaluation of the bids.

Price Bid:

- ✓ Bidders are required to quote for the entire tendered quantity.
- ✓ AIESL will not accept inclusion of any additional costs, if requested for, after closing of the tender.
- ✓ Submission of incorrect or incomplete information or with arithmetical errors in compilation of the data would be at the bidder's sole risk. The decision of AIESL in such cases would be final and binding.

20. VALIDITY OF QUOTATION, PRICES, GOVT. TAXES / GST:

- ✓ The bid should be valid for a period of 120 days from the opening of the bid.
- ✓ The price offered / agreed should remain firm till completion of the contract.
- ✓ No request for increase in price shall be entertained during this period except on account of increase in GST or any other Government levy, if imposed by the Govt. of India. Proof of payment for such increase is to be submitted to AIESL by the successful Bidder.
- ✓ The Bidders should commit to pass on the benefit to AIESL of reduction in statutory taxes, etc. by the Government, during the period of validity of the Contract.
- ✓ Quoted prices shall be exclusive of GST, which will be reimbursed at prevailing rates against valid invoice.
- ✓ During the contract period, if for any reason there is a downward revision in prices, the successful bidder will be responsible for passing on the benefits to AIESL.
- ✓ Increase in Govt. Taxes / GST etc. or any new levies, if imposed by the Govt. of India / State Govt. / Local Bodies, during the contract period will be borne by AIESL, if requested for, by the Successful

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Bidder/s. However, such request will be considered only if it is substantiated with copies of valid documentary proof of the same and **only if the bidder/s has quoted their rate giving the break-up of Govt. Taxes / GST in their price bid.**

21. ZERO DEVIATION AND REJECTION CRITERIA:

Bidder is requested not to take any deviation(s)/exception(s) to the terms & conditions of Tender Document, and submit all requisite documents as mentioned in this Tender Document, failing which their Bid will be liable for rejection. If a Bidder does not reply to the queries in the permitted time frame, then its Bid shall be evaluated based on the documents available in the Bid.

As a principle, clarifications from bidders after opening of tenders will not be sought. However, where clarifications / documents from the bidders on important aspects are absolutely necessary for finalization of tender, clarifications from bidder can be asked. The request for clarification shall be given in email/portal, asking the bidder to respond by a specified date, and also mentioning therein that, if the bidder does not comply or respond by the date, his tender will be liable to be rejected. Depending on the outcome, such tenders are to be ignored or considered further. No change in prices or substance of the bid including specifications, shall be offered or permitted.

No post-bid clarification at the initiative of the bidder shall be entertained. The shortfall information/ documents should be sought only in case of historical documents which pre-existed bids and which have not undergone change since then.

REJECTION CRITERIA: Notwithstanding the above, deviation to the following clauses of Tender document shall lead to summarily rejection of Bid:

- (a) Firm Price
- (b) Earnest Money Deposit / Bid Security / Bid Security declaration, as applicable
- (c) Documents as specified in Pre-Qualification Criteria (PQC).
- (d) Specification & Scope of Work
- (e) Schedule of Rates / Price Schedule / Price Basis
- (f) Duration / Period of Contract/ Completion schedule
- (g) Period of Validity of Bid
- (h) Security Deposit
- (i) Guarantee / Defect Liability Period
- (j) Arbitration / Resolution of Dispute/Jurisdiction of Court
- (k) Force Majeure & Applicable Laws
- (l) Any other condition specifically mentioned in the tender document elsewhere that non-compliance of the clause lead to rejection of bid.

Note: Further, it is once again reminded not to mention any condition in the Bid which is contradictory to the terms and conditions of Tender document.

22. MODIFICATION AND WITHDRAWAL OF BIDS:

- The bidder may withdraw or modify its bid after bid submission but before the due date and time for submission as per tender document.
- No bid shall be modified/ withdrawn after the Due Date & Time for Bid submission.

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- Any withdrawal/ modification/substitution of Bid in the interval between the Due Date & Time for Bid submission and the expiration of the period of bid validity specified by the Bidder in their Bid shall result in the Bidder's forfeiture of EMD / invocation of action as per Bid Security declaration and rejection of Bid.
- The latest Bid submitted by the Bidder before Bid Due Date & Time shall be considered for evaluation and all other Bid(s) shall be considered to be unconditionally withdrawn.

23. EMPLOYER'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS:

- AIESL reserves the right to accept or reject any Bid, and to annul the Bidding process and reject all Bids, at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligations to inform the affected Bidder or Bidders of the ground for AIESL's action.
- Further, following decisions of AIESL shall not be subject to review:
 - a) Determination of the need for procurement.
 - b) Selection of the mode of procurement or bidding system.
 - c) Choice of selection procedure.
 - d) Provisions limiting participation of bidders in the procurement process.
 - e) The decision to enter into negotiations with the L1 bidder.
 - f) Cancellation of the procurement process except where it is intended to subsequently re-tender the same requirements.
 - g) Issues related to ambiguity in contract terms may not be taken up after a contract has been signed, all such issues should be highlighted before consummation of the contract by the vendor/ contractor; and
 - h) Complaints against specifications except under the premise that they are either vague or too specific so as to limit competition may be permissible.

24. CONFIDENTIALITY:

- Information relating to the examination, clarification, evaluation and comparison of Bids, and recommendations for the award of a Contract, shall not be disclosed to Bidder(s) or any other persons not officially concerned with such a process until the award to the successful bidder.
- Any effort by the Bidder to influence AIESL in the 'Bid Evaluation', 'Bid Comparison', or 'Contract Award' decisions may result in the rejection of the Bidder's Bid and action shall be initiated as per procedure for action in case Corrupt / Fraudulent / Collusive / Coercive practices in this regard apart from forfeiture of EMD/ Bid Security, if any.

25. BENEFITS / PREFERENCE FOR MICRO & SMALL ENTERPRISES (MSES):

Not Applicable.

26. BENEFITS / PREFERENCE FOR MII'S: Applicable as per PPP-MII policy.

27. BID VALIDITY:

- Bids shall be kept valid for period specified in CPPP Portal from the final Due date of submission of bid'. A Bid valid for a shorter period may be rejected by AIESL as 'non-responsive'.
- In exceptional circumstances, prior to expiry of the original 'Bid Validity Period', the Employer may request the Bidders to extend the 'Period of Bid Validity' for a specified additional period on CPPP

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portal. The request and the responses thereto shall also be made in writing or by email (outside GeM, if required). After opening of price bids in CPPP Portal, the extension (outside CPPP, if any) will be regularized through CPPP with L-1 bidder. Bidder may refuse the request without forfeiture of his EMD/Bid Security.

- A Bidder agreeing to the request will not be required or permitted to modify his Bid but will be required to extend the validity of its EMD for the period of the extension in all respects.

28. SECURITY DEPOSIT / PERFORMANCE BANK GUARANTEE:

- The Bidder/s who qualifies for award of Contract will have to deposit with AIESL 10 % (Ten percent) of the total value of the Contract, as Security Deposit (SD) within 5 days of notification of notification of acceptance of bid and communication of contract. This SD will be free of interest. In case, the SD is not deposited in time, the bills shall not be processed for payment till the SD is paid.
- The Applicable Security Deposit / Performance Bank Guarantee must be submitted by means of Banker's Cheque/DD/NEFT in favour of AI ENGINEERING SERVICES LIMITED, Account No. – 00600310007523, IFSC Code – HDFC 0000060), payable at MUMBAI.
- **In addition to existing specified form (i.e., Banker's Cheque/DD/NEFT) mentioned in tender documents for submission of Security Deposit/ Performance Bank Guarantee, the successful bidder can also submit the Security Deposit/ Performance Bank Guarantee through online AIESL Payment Gateway i.e. <https://forms.eduqfix.com/aiengineering/add>**
- ✓ The SD is applicable to all bidders including MSME's.
- ✓ In case of submission of Security Deposit/Performance guarantee is to be paid by way of Account Payee Demand Draft, banker's Cheque, ECS, Bank Guarantee issued from any Commercial Bank, Fixed Deposit Receipt from any Commercial Bank for an equivalent amount in favour of AI Engineering Services Limited and payable at Mumbai.
- ✓ It may please be noted that the original BG has to be forwarded by the Bank directly to AIESL through registered AD as per the detailed procedure which will be advised to the successful bidder. The expenses incurred towards submission of Security Deposit / Bank Guarantee will have to be borne by the successful bidder/s.
- ✓ In case of breach of Contract or violation of any terms of the Contract the Security Deposit shall be forfeited / bank guarantee be invoked.
- ✓ The Security Deposit / Bank Guarantee will be refunded / returned without interest within 60 days of successful completion of services against the Contract after adjusting for penalties, if any, that may be imposed under the terms of the Contract.
- ✓ Validity of the BG would be for an additional period of 60 days after the scheduled completion of all obligations under the Contract.

29. PROVISIONS FOR STARTUPS (AS DEFINED IN GAZETTE NOTIFICATION NO. D.L-33004/99 DATED 18.02.2016 AND 23.05.2017 OF MINISTRY OF COMMERCE AND INDUSTRY AND AS AMENDED FROM TIME TO TIME):

Not Applicable.

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30. EVALUATION CRITERIA:

- i. Evaluation of the Price Bids shall be carried out on overall L1 basis. i.e. overall L1 will be evaluated for the complete job mentioned in BOQ excluding GST for entire scope of work. Based on the evaluation of techno-commercially qualified bidders, the contract will be awarded to the overall L-1 bidder.
- ii. To arrive at the lowest-evaluated bid, the evaluation of all techno- commercially acceptable bids shall be carried out as under Total quoted price excluding GST for entire scope of work for each schedule.
- iii. In case of a tie at the lowest bid (L1) position between two or more bidders, the order will be placed on the bidder who have highest turnover.
- iv. Purchase preference Class-I local supplier will be given as per PPP-MII Policy.

✓ Technical Bids:

- ✓ The Technical Bids would be first evaluated for compliance. AIESL reserves the right at its sole discretion to seek whatever information, documents etc. from the bidder as it may consider necessary for the purpose of evaluation of the bids.

✓ Price Bids:

- ✓ The Price Bids of only those bidders who qualify as per the requirements of Technical Bid would be opened.

31. OTHER TERMS & CONDITIONS:

✓ Force Majeure:

- ✓ The Bidder / Successful Bidder /AIESL (herein referred to as Party / Parties) shall not be liable for, nor be in default by reason of any failure or delay in discharge of its obligations under this Tender / Contract, where such failure or delay is caused by any act, including but not limited to any act of God, action or inaction of government authorities, fire, flood, gales, storm, lightning, earthquake, explosions or other catastrophes, accidents, weather, power failure or shortage of power, riot, war (declared or undeclared), warlike operations, act of terrorism, boycott, embargo, rebellions, sabotage, epidemics, quarantines, lock out, restrictions on travel based on travel advisories of any governmental entity, unavailability of the usual means of transportation, hostilities, revolution, civil commotion or public disorder or any other cause beyond its control.
- ✓ The Party encountering and affected by such causes and event shall inform the other in writing immediately of such an occurrence event and shall use its best reasonable efforts to minimize the economic and other effects and rectify as soon as possible any harm or delay created thereby shall reasonably allocate its available resources, giving priority to their obligations under this Contract.
- ✓ For the avoidance of any doubt, it is clarified that, payment obligations of AIESL shall be excused due to an event of Force Majeure.

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- ✓ **Interpretation:** In the event of any difference in the interpretation of any of the clauses of the Contract / Purchase Order / Agreement and / or the Tender documents, the clarification given by **Chief Procurement Officer (CPO)**, AIESL shall be final and binding.
- ✓ **Arbitration:** Any dispute arising between the parties in respect of the construction, interpretation, application, meaning, scope, operation or effect of this document or the validity or breach thereof, shall first be resolved amicably by mutual consultation. If an amicable settlement is not forthcoming and dispute is not resolved within 21(Twenty-One) days, from the date when mutual consultation started, recourse may be taken to settlement of disputes through arbitration as per the Arbitration and Conciliation Act 1996, and the award made in pursuance thereof shall be binding on the parties.

32. JURISDICTION: -The court of Mumbai only will have jurisdiction to deal with and decide upon any legal dispute what so ever arising out of this tender.

33. ERRANT BIDDERS:

In case after price bid opening the lowest evaluated bidder (L1) is not awarded the job for any mistake committed by them in bidding or withdrawal of bid or varying any term in regard thereof leading to re-Tendering, AIESL shall forfeit Earnest Money paid by the bidder and such bidders shall be debarred from participation in re Tendering of the same job(s) as well as against any Tender inquiry for any service sought by AIESL or its subsidiaries at all locations.

34. FRAUDULENT PRACTICES:

AIESL requires that bidders/contractors observe the highest standard of ethics during the bid and execution of contracts. In pursuance of this AIESL defines, for the purposes of this provision, the terms set forth below as follows

a. **“Corrupt practice”** means

1) offering, giving, receiving or soliciting directly or indirectly of anything of value to influence the actions of any person connected with the Bidding Process or

2) save and except as permitted engaging in any manner whatsoever, whether during the Bidding Process or after the issue of the LOI or after the execution of the Agreement/Work Order as the case may be any person in respect of any matter relating to the Project or the LOI or the Agreement/Work Order who at any time has been or is a legal, financial or technical advisor of the Company in relation to any matter

concerning the Contract of anything of value to influence the action of a public official in the procurement process or contract execution;

b. **“Fraudulent practice”** means a misrepresentation/board of directors is the same/omission/suppression/disclosure of incomplete facts in order to influence the tendering process. Forging in order to influence a procurement process or the execution of a contract to the detriment of the AIESL, and includes collusive practice among bidders (before or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the AIESL of the benefits of free, fair and open competition.

c. **“Coercive Practice”** means impairing or harming or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the tendering process.

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- d. **“Undesirable Practice”** means 1) establishing contact with any person connected with or employed or engaged by the Company with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the tendering process or 2) having a conflict of interest and
- e. **“Restrictive practice”** means forming a cartel or arriving at any understanding or arrangement among bidders/prospective Service Providers to restrict or manipulate a full and fair competition in the Tendering Process.
- f. AIESL shall reject a proposal for award if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- g. AIESL shall declare a firm ineligible and put on holiday, either indefinitely or for a stated period if it at any time it is determined that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing a contract.
- h. AIESL shall rescind the contract forthwith, in case of successful bidder adopting fraudulent/forgery/corrupt practices during the currency of the contract.

35. BLACKLISTING CONDITIONS:

The party/ board of director (whose name is common) shall be blacklisted from participating in any Tenders floated by AIESL for the next three years. Further bidder shall also be blacklisted for a period of three years under following circumstances:

- a) Adopts fraudulent practices as cited above.
- b) Withdraws after award of the LOI/Work Order and fails to commence within the specified stipulated period and perform the contractual obligations during the currency of the contract.
- c) Negative feedback from AI Asset Holding and its subsidiaries.
- d) In case CBIC (Central Board of Indirect Taxes and Customs)/ any tax authority / any equivalent government agency brings to the notice of AIESL that the Supplier / Service Provider has not remitted the amount towards GST (CGST & SGST/UTGST or IGST) collected from AIESL to the government exchequer, then, that Supplier / Service Provider shall be put under blacklist for period of six months after following the due procedure. This action will be in addition to the right of recovery of financial implication arising on AIESL.

36. EFFECT OF BLACKLISTING:

- a) If a Vendor/ Supplier/Contractor/ Consultant is put on blacklist, such Vendor/ Supplier/Contractor/ Consultant shall not be considered in ongoing tenders/future tenders.
- b) However, if such Vendor/ Supplier/Contractor/ Consultant is already executing any other order/ contract and their performance is satisfactory in terms of the relevant contract, should be allowed to continue till its completion without any further increase in scope except those incidentals to original scope mentioned in the contract. In such a case SD will not be forfeited and payment will be made as per provisions of concerned contract. However, this would be without prejudice to other terms and conditions of the contract.
- c) after issue of the enquiry /bid/tender but before opening of technical bid, the bid submitted by the party shall be ignored.

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- d) after opening technical bid but before opening the Price bid, the Price bid of the party shall not be opened and BG/EMD submitted by the party shall be returned to the party.
- e) After opening of price, BG/EMD made by the agency shall be returned; the offer of the agency shall be ignored & will not be further evaluated. In case such agency is lowest (L 1), next lowest bidder shall be considered as L-1.

37. ASSIGNMENT/SUBLET:

Procurement of material, hire of equipment or engagement of labour will not mean sub-contracting. Sub-contracting by the contractor without the approval of AIESL shall be a breach of contract, unless explicitly permitted in the contract.

Date:
Place:

Bidder Signature:
Name & Designation:
Company Name & Seal:

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Annexure-I

FORMAT OF BID SECURITY DECLARATION INCLUDING MSE's & STARTUP's

(On Bidder's Letter Head)

To,

AI ENGINEERING SERVICES LIMITED

SUB:

TENDER NO:

Dear Sir After examining / reviewing provisions of above referred tender documents (including all corrigendum/ Addenda), we M/s_____ (Name of Bidder) have submitted our offer/ bid no.

We, M/s_____ (Name of Bidder) hereby understand that, according to your conditions, we are submitting this Declaration for Bid Security. We understand that we will be put on watch list/holiday/ banning list (as per polices of AIESL in this regard), if we are in breach of our obligation(s) as per following:

(a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or

(b) having been notified of the acceptance of our Bid by the AIESL during the period of bid validity:

- (i) fail or refuse to execute the Contract, if required, or
- (ii) fail or refuse to furnish the Contract Performance Security, in accordance provisions of tender document.
- (iii) fail or refuse to accept 'arithmetical corrections' as per provision of tender document.
- (c) having indulged in corrupt/fraudulent /collusive/coercive practice as per procedure.

Signature and Seal of Authorized Signatory of bidder

Name of Authorized Signatory.....

Bidding Organization Name

AI ENGINEERING SERVICES LIMITED

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Annexure-II

SELF CERTIFICATION BY BIDDER WHO CLASS-I LOCAL SUPPLIER/ CLASS-II LOCAL SUPPLIER TOWARDS MANDATORY MINIMUM LOCAL CONTENT/ DOMESTIC VALUE ADDITION (APPLICABLE FOR ALL BIDDERS INCLUDING MSEs)

To,
AI ENGINEERING SERVICES LIMITED
MATERIALS MANAGEMENT DIVISION
OLD AIRPORT PREMISES, SANTACRUZ (EAST)
MUMBAI-400029

SUB.:

TENDER NO.:

Dear Sir

We, M/s _____ (Name of Bidder) confirm that as per the definition of policy we are:

Class-I Local supplier ☐

Class-II Local Supplier ☐

(Bidder is to tick appropriate option (✓) above).

It is further confirmed that M/s _____ (Name of Bidder) meet the mandatory minimum Local content/Domestic Value Addition requirement for Class-I Local supplier/ Class-II Local supplier (as the case may be) under Public Procurement (Preference to Make in India), Order 2017 (PPP-MII) and has value addition of%.

The details of the location (s) at which the local value addition is made is as under:

.....

We further confirm that in case we fail to meet the minimum local content/domestic value addition, the same shall be treated false information and AIESL will take action as per provision of tender document.

Signature and Seal of Authorized Signatory of bidder

Name of Authorized Signatory.....

Bidding Organization Name

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Annexure-III

UNDERTAKING ON LETTERHEAD

To,
AI ENGINEERING SERVICES LIMITED
MATERIALS MANAGEMENT DIVISION
OLD AIRPORT PREMISES, SANTACRUZ (EAST)
MUMBAI-400029

SUB.:

TENDER NO.:

REF: OM No. 7/10/2021-PPD (1) dated 23.02.2023 of Dept. of Expenditure, Ministry of Finance, Government of India
(<https://doe.gov.in/procurement-policy-division>)

Dear Sir We, M/s _____ (Name of Bidder), have read the clause regarding restrictions on Procurement from a Bidder of a country which shares a land border with India as mentioned in the tender document in line with the above referred guidelines dated 23.02.2023 for Procurement from a bidder which shares a land border with India and We certify that

(i) Not from such a country []

(ii) If from such a country, has been registered []
with the Competent Authority.

(Evidence of valid registration by the Competent Authority shall be attached) (Bidder is to tick appropriate option (✓) above).

We hereby certify that bidder M/s _____ (Name of Bidder) fulfills all requirements in this regard and is eligible to be considered against the tender.

Signature and Seal of Authorized Signatory of bidder

Name of Authorized Signatory.....

Bidding Organization Name

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Annexure-IV

FORMAT FOR SITE VISIT

Ref: _____

Date: _____

To,
AI ENGINEERING SERVICES LIMITED

SUB:
TENDER NO:

Dear Sir,

I/We, _____ hereby authorize the following representative(s) for visiting the site against the above Tender Documents:

[1] Name & Designation _____ Signature _____
Phone/Cell: _____
E-mail: _____ @ _____

[2] Name & Designation _____ Signature _____
Phone/Cell: _____
E-mail: _____ @ _____

We confirm that we shall be bound by all commitments made by aforementioned authorised representative(s).

Place: _____ [Signature of Authorized Signatory of Bidder]
Date: _____

Name:
Designation:
Seal:

Note:

(i) This "FORMAT FOR SITE VISIT" should be on the "letterhead" of the Bidder and should be signed by a person competent and having the 'Power of Attorney' to bind the Bidder.

(ii) Bidder's authorized representative is required to carry a copy of this authority letter along with Govt. ID proof while attending site visit.

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PRE-QUALIFICATION CRITERIA - COMPLIANCE STATEMENT

Bidders who fulfil the following eligibility criteria, requirements, and submit documentary proof thereof along with the Technical Bid, will only be eligible for evaluation of the technical bids. Bidders are required to indicate the compliance status for each of eligibility criteria by stating Yes or No.

Sr. No.	Eligibility Criteria	Compliance (Yes / No)	Remarks
1	Whether Bidder is a Proprietorship/Partnership Firm, LLP Etc./Company registered in India under the Indian Companies ACT 1956 OR Indian Companies Act 2013.		
2	The bidder must have successfully completed similar kind of work i.e. carrying out various civil work/ plumbing work / routine maintenance work / repair Work / civil renovation work over the last three years as on 31st March 2026 to any Central/ State Government/ PSU's/ Nationalized Banks/ Reputed Organizations. - Three similar completed service each costing not less than amount equal to the Rs. 80,00,000/- (Indian Rupees Forty Lakhs). or - Two similar completed services each costing not less than the amount equal to the Rs. 1,00,00,000/- (Indian Rupees One Crore). or - One similar completed service costing not less than the amount equal to the Rs. 1,60,00,000/- (Indian Rupees One Crore Sixty Lakhs). Note: Supporting documents in form of work order along with Work Completion Certificate is to be submitted. Relaxation over experience criteria is not applicable to MSE / Startup vendors. Bidders must strictly meet the prescribed eligibility criteria to ensure project integrity. It is mandatory that the bidder/contractor shall submit copies of the Work Order and the corresponding Work Completion Certificate for the works claimed towards meeting the eligibility criteria of the subject tender. Failure to submit these documents shall render the bid liable for rejection.		
3	In case of ongoing works to be considered, the bidder must have received payment bills of 90% of the contract sum for the work/works executed sixty days prior to the date of invitation of the tender.		

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	The Engineer-in-Charge or the Employer shall issue a certificate of substantial completion containing two parts. Part -I shall contain both the financial value of the work executed and certified for payment as a percentage of total current contract value, and part-II shall contain 'certificate of functional completion of the work or a major part of it'. To remain valid for prequalification or tender evaluation, such certificates should have been issued within sixty days prior to the date of invitation of the tender.		
4	EMD to be submitted along with Technical Bid. Note: Bidder to submit EMD well before the opening of the technical bid. EMD received after opening of the technical bid shall not be considered for evaluation and the submitted bid will be disqualified accordingly. The proof of submission of EMD must be uploaded along with the Technical Bid. The same Physical copy if any should be submitted within 7 days after opening of the technical bid to the following address. Kind Attn: Dy, GM, PPM Material Management Division, AI Engineering Services Limited Old Airport, Santacruz (East), Mumbai – 400 029 Bid without EMD shall be outrightly rejected.		
5	Minimum Average Annual turnover: Minimum Average Annual turnover of the tenderer for last three preceding financial years should be 30% of the estimated annualised cost i.e., Rs. 60,00,000/- (Indian Rupees Sixty Lakhs). Supporting documents in form of Audited Annual Balance Sheets & Profit & Loss Account Statement along with Turnover Certificate issued by the CA for last three financial years is to be submitted. Note: 1. Relaxation over turnover criteria is not applicable to MSE / Startup vendors. Bidders must strictly meet the prescribed eligibility criteria to ensure project integrity. Failure to submit these documents shall render the bid liable for rejection.		
6	Liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract, of no less than Rs. 60,00,000/-. Supporting documents in form of Audited Annual Balance Sheets & Profit & Loss Account Statement along with declaration Certificate issued by the CA is to be submitted.		
7	Even though the bidders meet the above qualifying criteria, they are subject to be disqualified if they have:		

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	- Made misleading or false representation in the forms, statements and attachments submitted in proof of the qualification requirements; and/or - Record for poor performance such as abandoning the works, not properly completing the contract, inordinate delays in completion, or financial failures etc.		
8	Possession of PAN number is a must at the time of application of the tender. Self-attested copy of PAN Number should be enclosed. Additionally, self-attested copy of Income Tax Return of preceding 02 Financial years should also be enclosed.		
9	The bidder must possess GST Registration Number at the time of application of the tender. Self-attested copy of GST Reg. Number should be enclosed. In case, the bidder does not possess the GST Registration Number, they need to give an undertaking that they will apply for and obtain the GST Registration Number, if the subject contract is placed on them by AIESL.		
10	Applicable (CGST & SGST/UTGST or IGST) in %		
11	Whether in the instant tender items are covered in reverse charge rule of GST (CGST & SGST/UTGST or IGST).		
12	Bidder should submit individual directors / Proprietors / Partners Aadhar Card / PAN Card / DIN Details (In case of Public Ltd. / Pvt. Ltd. companies) against the One Bid Per Bidder clause. In case of Pvt. Ltd / Public Ltd. companies' bidder should also submit Share Holders details against the clarification if required.		
13	Bidder should have not been black listed by any of Governments Authority or public Sector Undertaking (PSUs) in the last three years. An undertaking has to be submitted in the bidder's official letterhead.		
14	Bidder should submit the Power of Attorney against the authorized signatory of the bid.		
15	Besides the above eligibility criteria, a team of AIESL Officials may also visit the Factory premises / production facility of the bidder to assess their infrastructure and capability as per AIESL's request.		
16	Tender document should be duly signed, stamped, and completed in all aspects (pages).		
17	This is a no deviation tender. Deviation taken in any clause of the tender shall liable t rejection of the bids.		
18	Bidder should mention only Quoted / Not Quoted on each BOQ in Technical Bid. Technical Bid should not mention any rates / prices else bidder will be disqualified during technical evaluation.		

Date:
Place:

Bidder Signature:
Name & Designation:
Company Name & Seal:

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SCOPE & DESCRIPTION OF WORK

1. SCOPE & DESCRIPTION OF WORK IN BRIEF:

Details of Work-Places:

“AI ENGINEERING SERVICES LIMITED (AIESL), AIESL Engineering premises, OAP, Kalina, Santacruz East, Mumbai-400029.” AND

“AI ENGINEERING SERVICES LIMITED (AIESL), New Engineering Complex, Sahar, Vile Parle (East), Near Bamanwada, Cigarette Factory, Mumbai-400099”

2. The Scope of the works includes the following:

The Scope of the works includes the following:

- i. This Item Rate contract for carrying out civil, plumbing and routine maintenance works shall be operative for any of the items as per CPWD-DSR (2023) (Vol. I & II) https://cpwd.gov.in/Documents/cpwd_publication.aspx for any quantity as and when the need of the work arises. **Approved Cost index value is considered based on Delhi Plinth Area Rate 01.04.2023 (base 100) with effective from 01.04.2025. Bidder to consider necessary cost index for Mumbai region while quoting their rate.**
- ii. The contractor should clearly note that this contract is mostly operative in case of Additions / Alterations / Repairs as and when required during one year term and the job may be of small nature or otherwise. The work shall be planned and executed in consultation and co-ordination with the User Department as well as the Engineer-in-Charge.

Note: All necessary safety equipment such as Personal Protective Equipment (PPE), safety helmets, Safety Harnesses, Fall Arresters, safety belts, safety shoes, Hand gloves, safety nets, crawling boards, ladders, and any other equipment required for safe execution of the work shall be arranged and provided by the Contractor at his own cost. The Contractor shall ensure that all safety measures are strictly adhered to by his workforce at all times. Further, all debris, waste materials, and other refuse generated during the course of execution shall be removed and disposed of at regular intervals so as to maintain a clean, safe, and obstruction-free working environment within the premises.

Although the scope of work is initially limited to the designated area, it is to be noted that, upon the instructions of the Engineer-in-Charge (EIC), similar nature of work may be executed at other locations within the same premises. The scope shall not be considered restricted to the designated area alone.

3. Approved makes:

All the make should be as per CPWD or approved ISI Mark.

4. Period of Contract:

- a) The contract period shall be initially valid for **36 months (03 Years)** from the date of issuance of the LOA which includes carrying out various civil, plumbing and various routine, maintenance work.

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- b) The period of contract may be further extended for **another one (01) year** if required at the same rates, terms and conditions on mutual consent and agreement.
- c) The Contractor must be capable to complete the entire work as per the specifications and scope of work mentioned.
- d) The working hours for execution of the job shall be from 09:00 hrs to 17:00 hrs, Monday to Saturday. In case of any requirement for extension of working hours or execution of work on holidays, prior intimation shall be given to the Engineer-in-Charge (EIC) and/or his representative, the concerned user department, and the Safety Officer of AIESL.

4. Nature of Work:

Annual Rate Contract for Carrying Out Civil Repair and Maintenance Works at AI Engineering Services Limited premises at OAP, Mumbai-400029. & New Engineering Complex, Sahar, Vile Parle (East), Near Bamanwada, Cigarette Factory, Mumbai-400099” For three (03) Years (2026 - 2029).

5. Site Conditions:

- 5.1 The site for this work is in old airport at AIESL premises at KALINA SANTACRUZ EAST MUMBAI- 400029 & New Engineering Complex, Sahar, Vile Parle (East), Near Bamanwada, Cigarette Factory, Mumbai-400099”. it is a restricted area and security sensitive area. The contractor will keep entry passes always valid and will employ safe practices at work.
- 5.2 Interested bidders must visit the Site, study the tender documents, take the actual measurements and fully clarify to understand the exact work content and note the site conditions before quoting. This proposed work is to be done in existing working area; hence contractor must understand the site constraints and safety concern.
- 5.3 The contractor shall ensure that their site supervisor/engineers/workers is easily identifiable at all times by wearing a distinct company-approved apron or uniform displaying the contractor's/ company's name/logo in front as well as back side of apron. The supervisor must be carrying a valid photo identity card issued by the contractor, which must be produced upon request by AIESL officials or security personnel. The apron/uniform shall be clean, in good condition, and worn throughout duty hours to maintain professional appearance and ensure clear identification of contract workers in the working area.
- 5.4 A qualified and responsible supervisor will always remain present at site, when the work is being carried out. He will ensure compliance of standard safety precautions and use of safety equipment and safety equipment to be wear by worker while working on height. It is responsibility of Contractor's supervisor & Contractor's Safety Officer to instruct to wear all workers to follow safety rules and use of equipment's while working. In case if it is worker not following safety precautions/ guidelines/protocols during performing the work. Supervisor should fine and report this incident to AIESL as well as contractor.
- 5.5 Any damage caused during the execution of work, will be made good by the contractor on his own cost, else the cost of damages will be recovered from the payment due to contractor.
- 5.6 AIESL will provide adequate space for keeping the contract material, but it will be contractor's responsibility to ensure its security. The contractor will maintain the site clean and remove all waste / loose / unwanted items regularly.

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5.7 Additional safety conditions:

- i) All necessary safety equipment such as Personal Protective Equipment (PPE), safety helmets, Safety Harnesses, Fall Arresters, safety belts, safety shoes, Hand gloves, safety nets, crawling boards, ladders, and any other equipment required for safe execution of the work shall be arranged and provided by the Contractor at his own cost. Where work is being carried out above areas where there is public access such as roads footpaths etc. particular care must be taken to ensure that no materials can fall from the working area.
- ii) Edge protection shall be provided at all leading edges or openings where workers or materials can fall more than two meters.
- iii) Contractors will submit the medical fitness certificate of all his employed workers by certified surgeon (Form 7) As per factories act. Form 7 will be provided by certified surgeon.
- iv) Contractor will submit licenses copy duly self-attested to Safety/Welfare Department for the compliance purpose before start of work.
- v) Contractor will visit with all labours/workers with Safety Officer at Occupational Health Centre on daily basis before the start of work to check regular medical fitness by AIESL appointed doctor.
- vi) Contractor should maintain accident register, wages register and attendance register till the completion of work and should be submitted at safety department. This register should have contractors/company name and logo. These registers should be presented whenever asked by AIESL Officials on demand.
- vii) In case no accident reported during the work accident register duly signed by the contractor and his safety officer to AIESL Safety officer for compliance purpose.

5.7.1 Appointment of Safety Officer Exclusive for height related jobs carried out factory premises:

a. Appointment of Designated Safety Officer:

In view of the high-risk nature of activities involving working at height, it is mandatory for the Contractor to appoint, at their own cost and responsibility, a **Designated Safety Officer** who shall exclusively be responsible for supervising and ensuring compliance with all safety-related requirements for work-at-height activities under the contract.

The appointed Safety Officer must be adequately qualified, possess substantial practical experience, and demonstrate complete familiarity with all applicable statutory requirements, safety regulations, and internationally accepted best practices in work-at-height safety management.

The Contractor shall, at their own cost and responsibility, appoint a Designated Safety Officer exclusively for managing and overseeing all safety-related aspects of work at height under the scope of this contract. This appointment is mandatory and shall be made prior to commencement of any such work. The appointed Safety Officer shall act as the primary point of contact for all matters concerning height-related safety and shall be responsible for ensuring full compliance with applicable safety regulations and internal protocols.

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b. Qualification & Experience:

The Designated Safety Officer proposed by the contractor must meet the following minimum qualification and experience criteria:

- Hold a recognized Government approved certification in Occupational Health and Safety, such as Advanced Diploma in Industrial Safety (ADIS), Advanced Diploma in Occupational Safety, Health, and Environment Management, Advanced Diploma in Construction Safety, or any equivalent diploma/course recognized by statutory authorities.
- Possess a minimum of Five (5) years of proven experience in managing safety aspects related to working at height in large-scale industrial, construction, aviation, or infrastructure projects.
- Contractor/company/Bidder should be providing experience certificate of Safety Officer.
- The Designated Safety Officer should have attend First Aid/CPR training and have certificates for the same, preferably, knowledge of OSHA or ISO 45001 standards. Proficiency in English and Hindi/Marathi is required for communication. Experience in maintaining records and using safety compliance tools will be considered an added advantage.
- Safety Officer should have proficiency of local language as per the workers employed or engage for contract work.
- Have sound knowledge and practical understanding of:
 - Statutory safety regulations and legal requirements applicable in India.
 - BIS standards, including but not limited to IS 18001, IS 3521, IS 3696 Part 1 & 2, and related safety codes for scaffolding, ladders, and fall protection.
 - Best industry practices and safety protocols related to fall prevention, edge protection, harness systems, lifelines, anchorage points, scaffolding inspection, and emergency rescue planning.

c. Roles & Responsibilities of the Safety Officer:

The Safety officer in coordination with Contractor, Site Supervisor and AIESL officials shall ensure shall be entrusted with the following responsibilities, which shall be executed diligently throughout the project duration:

- Conduct daily toolbox talks, safety briefings, and pre-task risk assessments with the workforce before commencing any height-related activities.
The Contractor, Supervisor, and Safety Officer shall ensure that all workers involved in height-related work receive appropriate safety training tailored to such tasks.
- Verify and ensure proper use of Personal Protective Equipment (PPE) such as full-body harnesses, helmets, lifelines, anchorages, and fall arrest devices.
- Ensure scaffolding, ladders, work platforms, and anchorage systems are inspected regularly and certified for safe use before and during operations.
- Monitor and enforce strict compliance with permit-to-work systems, including issuance, validation, and closure of Height Work Permits.
- Maintain comprehensive documentation including:
 - Attendance of toolbox talks.
 - PPE issue and inspection logs.
 - Scaffold/lifeline inspection checklists.

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- Training records and hazard reports.
- Remain physically present on site during all work-at-height activities and other works/Jobs to supervise operations, enforce safety norms, and provide real-time guidance.
- Coordinate and liaise with AIESL's Safety Department, PFD, and the User Department to ensure seamless communication and compliance.
- Prepare and submit weekly safety performance reports, incident/near-miss records, inspection reports, and observations to the Engineer-in-Charge.
- Any **accident, incident whether fatal or not, or near-miss** that occurs during height-related work must be immediately reported to AIESL. A thorough investigation shall be conducted under the supervision of the Designated Safety Officer in coordination with the AIESL Safety Department.

d. Approval and Documentation:

- The Contractor shall submit the resume, copies of qualification certificates, and experience credentials of the proposed Safety officer to AIESL officials for approval.
- No work at height shall commence until AIESL officials has formally approved the Safety officer's deployment in writing.
- A letter of appointment and formal agreement between the contractor and the Safety officer must be submitted to AIESL within 7 days of issuance of Letter of Intent (LoI) or work order.
- An **appointment letter** issued by the contractor to the Safety Officer, clearly outlining roles and responsibilities.
- Contractor should submit appointment letter of Supervisor and Safety officer to AIESL Safety Department.
- A **formal agreement or declaration**, signed by both the contractor and the Safety Officer, confirming exclusive deployment for the duration of the project.
- Any changes in the Safety officer 's availability, role, or employment status must be notified in writing to the Engineer-in-Charge immediately.

e. Replacement and Continuity:

- In the event the designated Safety officer resigns, becomes unavailable, or is found unfit to perform duties, the Contractor shall provide a suitable replacement possessing equal or higher qualifications and experience within a maximum period of three (3) working days.
- The replacement Safety officer shall also be subject to prior approval by AIESL before being allowed to resume work on site.
- During any interim period, the contractor shall ensure temporary supervision is carried out by another qualified safety personnel to avoid any disruption in compliance.
- **The contractor shall also maintain a pre-approved backup list of qualified Safety Officers for emergency replacement. During any interim gap, a competent alternate must be deployed and documented.**

f. Non-Compliance and Penalty:

Failure to comply with the requirements mentioned above may attract the following actions at the discretion of AIESL:

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- Immediate suspension of all work at height operations until compliance is achieved.
- Monetary penalties or deductions as specified in the contract or as decided by the Engineer-in-Charge for each day of non-compliance.
- Issuance of show-cause notice in case of repeated negligence or breach of safety norms.
- In the case of major violations or unsafe practices resulting in accidents, the contract may be terminated under relevant provisions of the General Conditions of Contract (GCC), and the contractor may be blacklisted from future tenders.

6. Use of Scaffolds:

- All scaffolds should be erected as and where required and dismantled by workmen who are thoroughly experienced in the erection and dismantling of scaffolding. scaffolds should be inspected by Safety officer or his representative at least every three days after erection and the results of inspections recorded and the records shall be kept available for checking as and when required by competent authority or his representative.
- "Fit to Use" tags in/with green colour shall be displayed on all scaffolds to show whether they are safe for use or not. All Safe for Use tags shall be signed by a senior site engineer from the contractor.
- All scaffolds shall be constructed of sound materials free from patent defect. The following measures shall be taken;
- The scaffold shall be constructed for the correct use (Light or Heavy Duty) securely fixed to existing structures or adequately buttressed.
- The use of barrels, boxes, loose tiles or other unsuitable material shall not be used as supports for working platforms.
- All working platforms shall be fully boarded.
- All working platforms shall be kept free of unnecessary obstruction or rubbish
- Secure ladder access shall be provided.
- Permit to work should be issued to the workers every day after visual inspection.
- Red/Green tag on scaffold structure must be provided by a competent person prior to use.
- If the scaffold construction is not in accordance with the approved method statement stop works order should be issued and that the scaffold should be immediately dismantled. This process should be accompanied by a full-time site supervisor to ensure that the scaffold is dismantled.

7. Use of Ladders & Crawling boards:

- All ladders & Crawling boards shall be of sound construction and shall be free from patent defect.
- Ladders & Crawling boards should be checked weekly and defective & Crawling boards shall be promptly and properly repaired or replaced.
- Ladders shall not be used as working platforms but may be used for work of short duration of up to thirty minutes.
- Metal ladders & Crawling boards shall not be used near or adjacent to overhead power lines unless they have been certified dead under a permit to work system.
- Ladders & Crawling boards shall be secured at the top or footed at the bottom to prevent slippage;
- Shall not be used if any rung is missing;
- Shall not be used for any other purpose than to provide access;
- Shall be set at an angle of seventy-five degrees unless designed for vertical access.
- all vertical ladders shall be fitted with hoops to prevent falls.

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8. Safety Harnesses / Fall Arresters:

- Use of safety harnesses shall be considered wherever any work on height (2 meter or more) happening.
- Safety harnesses are used they should be of the full body double lanyard type and secure anchorage points shall be provided and used. Workers must be instructed in the proper use of harnesses.
- The Contractor shall ensure that no person engages in any activity, including organization, planning and supervision, in relation to work at height or work equipment for use in such work unless he is competent to do so or, if being trained, is being supervised by a competent person.
- The Contractor, in selecting work equipment for use in work at height, shall give collective protection measures priority over personal protection measures; and take account of:-
- The working conditions and the risks to the safety of persons at the place where the work equipment is to be used;
- In the case of work equipment for access and egress, the distance to be negotiated;
- The distance and consequences of a potential fall;
- The duration and frequency of use;
- The need for easy and timely evacuation and rescue in an emergency; and any additional risk posed by the use, installation or removal of that work equipment or by evacuation and rescue from it.

9. Requirements for collective safeguards for arresting falls:

- Collective safeguard is a safety net or airbag or other collective safeguard for arresting falls.
- Safeguard shall be used only if
 - i) A risk assessment has demonstrated that the work activity can so far indents is reasonably practicable be performed safely while using it and without affecting its effectiveness;
 - ii) The use of other, safer work equipment is not reasonably practicable; and
 - iii) A sufficient number of available persons have received adequate training specific to the safeguard, including rescue procedures.
 - iv) A safeguard shall be suitable and of sufficient strength to arrest safely the fall of any person who is liable to fall.
 - v) A suitable, industry-standard approved safety net shall be installed with appropriate supports at the designated location before the commencement of work.

9.1 Safeguard shall

- i) in the case of a safeguard which is designed to be attached, be securely attached to all the required anchors, and the anchors and the means of attachment thereto shall be suitable and of sufficient strength and stability for the purpose of safely supporting the foreseeable loading in arresting any fall and during any subsequent rescue;
- ii) In the case of an airbag, landing mat or similar safeguard, be stable; and
- iii) In the case of a safeguard, which distorts in arresting a fall, afford sufficient clearance.
- iv) Suitable and sufficient steps shall be taken to ensure, so far as practicable, that in the event of a fall by any person the safeguard does not itself cause injury to that person.

9.2. Requirements for personal fall protection systems

- A personal fall protection system shall be used only if
A risk assessment has demonstrated that:
 - i) The use of other safer work equipment is not reasonably practicable; and
 - ii) The user and a sufficient number of available persons have received adequate training specific to the operations envisaged, including rescue procedures.

9.3. A personal fall protection system shall

- Be suitable and of sufficient strength for the purposes for which it is being used having regard to the work being carried out and any Foreseeable loading;
- Where necessary, fit the user;
- Be correctly fitted;
- Be designed to minimize injury to the user and, where necessary, be adjusted to prevent the user falling or slipping from it, should a fall occur; and
- Be so designed, installed and used as to prevent unplanned or uncontrolled movement of the user.
- A personal fall protection system Suitable and sufficient steps shall be taken to prevent any person falling or slipping from a personal fall protection system.

10. Use of Safety Net for Roofing Work on Site:

For carrying out roofing work at site, the use of safety nets is a mandatory collective protective measure to safeguard workers from fall-related hazards. Safety nets are to be installed securely below the working level, anchored to strong and stable structural members, ensuring that in case of accidental slips or falls, workers are protected from serious injuries. As per IS 11057 and other international safety standards, the nets must be of certified quality, load tested, and capable of absorbing the dynamic impact of a fall. They should be positioned as close as possible to the working platform & working area while maintaining sufficient clearance below to prevent contact with ground or structures. Proper installation requires that nets cover the entire work area without gaps or overlaps, and joints, if any, must be tightly tied to avoid failure. Before each use, safety nets must be inspected for damages such as cuts, abrasions, or weakened knots, and any compromised net should be replaced immediately. In addition to safety nets, workers must be equipped with personal fall arrest systems such as full-body safety harnesses with lifelines, along with safety helmets, shoes, and other PPE. Regular supervision, inspection, and documentation of the net's condition ensure compliance with safety requirements. By integrating safety nets with other fall protection systems, roofing work can be carried out efficiently while minimizing the risk of accidents. After completion of the project all the scaffoldings and nets shall be removed from the site.

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SPECIAL TERMS & CONDITIONS

1. The quoted rates must be inclusive of all costs towards labour, material, tools, equipment, instruments, access stands, lifting tackles, hardware, consumable, transport, insurance etc. required to complete the proposed work.
2. Payment will be made as per the joint measurement for the work actually completed at site and handed over to AIESL. No payment will be admissible for any excess or wastage.
3. The quantities mentioned in the BOQ are tentative and may vary depending on the site requirements. The contractor will not have any claim towards change in quantities. The contractor must take his own measurements before buying the material.
4. Contractor will not do any extra work leading to any extra payment, without permission of EIC. Any change in design, layout, scheme, tech specifications etc. must be duly approved in advance.
5. Workmen's compensation insurance policy shall be submitted before execution of work. In case of any loss to the individual property or assets of AIESL, the contractor is liable to pay the compensation to the individual and/or AIESL. The contractor will ensure the validity of Workmen's compensation Insurance Policy for the workers deployed at site.
6. The Defects Liability period (DLP) will be **(06) six months** from the date of completion of work. AIESL will retain 10% of contract value as Security Deposit for this period. The contractor will attend all defects arising during this period at no extra cost. The response time will be next working days and the defects will be attended within maximum 5 working days. Alternately, this security deposit can be in form of a Bank Guarantee of equal amount for one year period. All interim and final bills will be submitted in 2 copies along with 2 copies of duly signed Joint Measurement sheet for the work done.
7. The clause for water supply & the sewerage charge as 0.65% and 0.35% respectively, making the total water + sewerage charges amounting to 1% of tender cost / Value of Work done shall be deducted from R.A. I Final Bill. Electrical charges for using electrical equipment's for carrying out general civil repair work will be 0.25% of tender cost and electrical charges for fabrication work will be 0.50% of tender cost.
8. The DLP shall be as below:

Sr. No.	Description of work	Defect Liability Period
1	Repair works	06 Months
2	Structural repair works	06 Months
3	Waterproofing/ Roofing works	05 years
4	Painting work	06 Months

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9. EXECUTION OF JOB:

- i) The successful bidder has to convey acceptance of Contract in writing within 7 working days of receipt of LOA (Letter of Award).
- ii) The successful bidder has to execute an agreement of Terms & Conditions of the contract on a non-judicial Stamp Paper of Rs. 200/- within 15 days of his acceptance of the LOI, which shall be duly notarized. The cost of the Stamp Paper and notarization shall be borne by the successful bidder of its own.
- iii) The successful bidder shall be required to commence the services within 15 days, after acceptance of the work Order.
- iv) The successful bidder must deploy at its own cost a supervisor to monitor the work allotted to its (Service Providers) employee / staff ensure smooth provision of services.
- v) Any replacement / transfer of personnel deployed shall be informed to designated official of AIESL 15 days in advance & the new incumbent shall fulfil all the conditions listed herein.
- vi) While the scope of work is initially confined to the designated area, it may, under instructions from the Engineer-in-Charge (EIC), be extended to other locations within the same premises, provided the nature of work remains similar. Accordingly, the scope shall not be deemed limited to the designated area alone.

10. SUBCONTRACTING:

During the currency of the contract the service provider shall not sub contract the job and the contract is not transferable /assignable.

11. COMPLIANCE OF LABOUR LAW:

- i) The Successful Tenderer shall be liable for due observation and implementation of the statutory conditions or requirements of labour laws as applicable to his employees. The Successful Tenderer shall duly comply with all Central and State Acts, laws, statutory rules, regulations, bye-laws as applicable or which might be applicable to the Service Provider/Successful Tenderer. including Contract Labour (Regulation and Abolition) Act, 1970.

12. RECOVERY OF SUM DUE:

- a) As per the contract entered between AIESL and the Successful Tenderer, if any sum of money is recoverable from the Successful Tenderer, AIESL shall be entitled to recover such sum by appropriating in part or full from the Security Deposit already deposited by the Successful Tenderer or from their outstanding bills.

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- b) In the event of the Security Deposit being insufficient, the balance or the total amount recoverable, as the case may be, shall be deducted from any sum due to the Successful Tenderer, under this, or any other contract between the Successful Tenderer and AIESL. Also, shall this amount be insufficient to cover the said full amount recoverable; the Successful Tenderer shall pay to AIESL the balance amount, if any, within 30 days of the demand made by AIESL.
- c) If any amount due to the Successful Tenderer is so set off against the said Security Deposit, the Successful Tenderer shall have to make good the said amount so set off to bring the Security Deposit to the original value immediately, and in any event not later than 10 days of the depletion of the original value.
- d) AIESL reserves the right to recover from the Successful Tenderer's periodical payments, for any loss or damage caused to plant / equipment / machinery / building or any other property of AIESL by negligence or due to any other reason of successful bidder's employees, whatsoever.

13. INDEMNITY:

- i) The Successful Tenderer shall indemnify AIESL against third party claims arising out of equipment malfunctioning / mishandling or acts and deeds on the part of Service provider's personnel deployed for the work. The Successful Tenderer shall also indemnify to reimburse any loss or damage by its personnel to AIESL personnel or property including Aircraft, machinery, equipment or buildings. In case, any such amount is not deposited / paid to AIESL, the same shall be deducted from Security Deposit/ Bills / Future payments due to the successful tenderer.
- ii) In the event, AIESL pays or is made responsible to pay the compensation for / towards non-compliance of statutory and labour provisions/ any other reason, the Successful Tenderer shall indemnify and keep indemnified AIESL to the full compensation in this regard.
- iii) In case of injury or loss of AIESL staff due to any act or deed of employee of Successful Tenderer or due to an accident, the Successful Tenderer shall arrange to pay AIESL employee or AIESL employee's legal heirs as per existing Govt. rules and regulations. The insurance claim settlement shall be the sole responsibility of the Successful Tenderer. The legal costs shall also be borne and paid by the Successful Tenderer.
- iv) In case of any financial liability imposed due to/ in the course of Service rendered by the Successful Tenderer, upon AIESL of any nature whatsoever, the Successful Tenderer shall be liable to make the said liability good forthwith failing which AIESL shall have the right to recover the said amounts by withholding payments/ forfeit deposits/ recover from amounts payable to Service Provider along with any penalty and interest thereof.
- v) It is hereby clarified that the Successful Bidder shall be solely liable for accidents, injuries, death and/or damages caused to any individuals and/or property of AIESL and/or any third party, due to gross negligence of its employees, during performance of their duties under the Contract and shall indemnify, AIESL and/or its employees, from costs or liabilities, arising therefrom (including reasonable counsel fees and legal cost).

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- vi) The Successful Tenderer shall indemnify and hold AIESL harmless from and against any liabilities, damages, claims, fines, penalties, and expenses of whatever nature arising or resulting from the violation of such laws by the Implementation Partner or its personnel and from any illegal use of any tool or software by the Implementation Partner. Indemnification shall be limited to direct claims, fines, penalties, only when Bidder is solely and directly attributable to it. Bidder would defend at its own cost.
- vii) The Successful Tenderer shall indemnify against any clause elsewhere as referred to in this tender document which specifies so.

14. COMPLIANCE OF SECURITY REGULATIONS:

- i) The successful bidder shall be solely responsible for all the safety and security regulations of AIESL, MIAL, AAI or any other agency associated with airports activity and shall ensure its strict adherence and compliance by personnel deployed by them.
- ii) Any violation of security regulations and indulging in illegal activities including but not limited to smuggling / theft. by successful bidder's personnel shall be at the cost / risk of successful bidder and shall be liable for all the legal consequences thereof.
- iii) The successful bidder shall ensure a prior verification of character and antecedents of its personnel from local Police before deployment AIESL being declared as "Security sensitive area". Every employee's photograph, copy of Police verification of character and antecedents and successful bidder undertaking to be furnished to AIESL's Security Department, before its deployment for rendering the services.
- iv) The successful bidder shall provide at its own cost the proper uniforms (bearing company name and logo) of distinct colour for the personnel deployed for performing the services for ease of identification.
- v) The personnel so deployed must be in possession of photo identity cards provided by the successful bidder under its signatures; company's name and sell which must be produced when demanded by AIESL officials.
- vi) Any lapse noticed on the part of any employee of successful bidder involved in the pilferage / malpractices shall be inquired into by AIESL Security / other officials and suitable action including legal proceedings shall be initiated for breach of contractual liability along with applicable penal provisions of various laws.
- vii) The successful bidder shall take responsibility for good conduct of its employees in AIESL / airport premises. If any of the successful bidder's employee is involved in any theft / pilferage of property. AIESL reserves the right to impose penalty on the successful bidder apart from AIESL right to take appropriate legal action.
- viii) The successful bidder shall also be responsible for getting all necessary clearances, if any, from Govt. Agencies / Legal Authorities including Airports Authority of India/MIAL from time to time, with regards the provisions of services.

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- ix) The successful bidder shall provide to AIESL all personal details (name, fathers name, age, permanent address & present address) along with passport size photograph, of its employees, and proof of age and educational qualifications who shall be working under this contract.
- x) The successful bidder has to obtain height permits and fire permits on everyday basis till the work is completed. The bidder has to arrange for mechanical equipment like cherry picker cranes at their own expenses to carry out subject work and no additional charges shall be claimed separately.
- xi) The Successful Tenderer shall also be responsible for getting all necessary clearances, if any, from Govt. Agencies / Legal Authorities from time to time, with regard to the provisions of services.

15. ADDITIONAL CONDITIONS:

- 17.1. The work to be carried out under the Contract shall except as otherwise provided in these conditions, include all labour, materials, tools, plant, equipment's and transport which may be required in preparation of, and for, and in the full and entire execution and completion of the works. The descriptions given in the schedule of quantities shall unless otherwise stated be held to include waste 00 materials, carriage and cartage, carrying in, return of empties, hoisting, setting, fitting and fixing in position and all other labours necessary in and for the full and entire execution and completion as aforesaid in accordance with good practice and recognized principles.
- 17.2. The contractor is advised to inspect, examine the site, access to the site, its surroundings, ground, subsoil conditions and acquaint himself generally with all prevailing conditions, for entering into a contract and for proper execution of the work in time before submitting his tender. He shall obtain all necessary information as to risks, contingencies and other circumstances which may affect or influence submission of his Tender. No extra charge consequent on any misunderstanding or otherwise shall be allowed/payable to the contractor.
- 17.3. The contractor shall be deemed to have satisfied himself before tendering as to the correctness and sufficiency of his tender for the works and of the rates and prices quoted in the schedule of quantities which rates and prices shall, except as otherwise provided, cover all his obligations under the contract and all matters and things necessary for the proper completion and maintenance of the works.

17.4. TIME AND EXTENSION FOR DELAY:

Time allowed for execution of works, as specified in CONTRACT, shall be of the essence of the contract. If the contractor commits default in commencing the work, as required by the work order, the Engineer In- Charge shall be entitled, without prejudice to any other rights or remedies by which the competent authority may terminate or rescind the contract, to forfeit the Earnest Money and such further amount, if any, as may have been deposited or given by the contractor, as Security Deposit, either in cash or by means of Bank Guarantee, or in any other manner-

If the work is delayed by:

- Force majeure or
- Abnormally bad weather or
- Serious loss or damage by fire or

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- Civil commotions, local commotion of workmen, strike or lockout affecting any of the trades employed on the work, or
- Delay on the part of other Contractors or tradesmen engaged by the Company in executing work not forming part of Contract or
- Non-availability of stores, which are the responsibility of Company to supply or
- Non-availability or break-down of tools and plant to be supplied or supplied by Company or
- Any other causes which in absolute discretion of the competent authorities beyond the contractors control, then upon the happening of any such event causing the delay, the Contractor shall immediately give notice thereof in writing to the Engineer- In-Charge but shall nevertheless use constantly his best endeavors to prevent or make good the delay, and shall do all that may be reasonably required to the satisfaction of the Engineer-In-Charge to proceed with the works.
- Request for extension of, time to be eligible for consideration, shall be made by the Contractor in writing within fourteen days of the happening of the event causing delay. The Contractor may also, if practicable, indicate in such a request the period for which extension is desired.
- In any such case, the Competent Authority may give a fair and reasonable extension of time for completion of individual items or group of items of work for which the part periods of completion are specified in the contract or contract as a whole. Such extension shall be communicated to the Contractor by the Engineer- In-Charge in writing.

17.5 The Contractor shall not be entitled to any compensation for any loss suffered by him on account of delays in commencing the work or executing the work, whatever the cause of delays may be, including delays arising out of modifications to the work entrusted to him or in any sub-contract connected therewith or delays in awarding contracts for other trades of the project or in commencement or completion of such works or in procuring Government controlled or other building materials or in obtaining water and power connections for construction purposes or for any reasons whatsoever and the Company shall not be liable for any claims in respect thereof. The Company does not accept liability for any sum besides the Tender amount, subject to such variations as are provided for herein.

17.6 The Contractor shall take all precautions at his own cost by exhibiting necessary/caution boards day and night, red flags, red lights and by providing barriers etc. to avoid accidents. He shall be responsible for all damages and accidents caused due to negligence on his part. No hindrance shall be caused to traffic and movement of people while executing the work.

17.7 SITE DRAINAGE: All water, which may accumulate on the site during the progress of works or in trenches and excavations from other than the excepted risks shall be removed from the site to the satisfaction of the Engineer-In-Charge, at the Contractor's expenses, unless otherwise specified in the Tender.

17.8 NUISANCE: The Contractor shall not at any time do, cause or permit any nuisance on the site or do anything which shall cause unnecessary disturbance or inconvenience to others at or near the site of work.

17.9 MATERIALS OBTAINED FROM DISMANTLING OF A STRUCTURE OR FROM EXCAVATION:

The materials of any kind obtained from dismantling of a structure or from excavation of the site shall remain the property of the Company, unless otherwise specifically provided for in the contract and such materials shall be dealt with according to the instructions in writing issued by the Engineer-In-Charge.

17.10 Specified above as part of the works shall be carried out by the Contractor on the same conditions in all respects including price on which the contractor has agreed to do subject work.

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17.11 Time for completion of the work shall be extended in proportion that the altered, substituted or additional work bears to the original contract work and the certificate of the Engineer-In-Charge shall be conclusive as to such proportion.

17.12 CONTRACTOR'S SUPERVISION:

The Contractor shall employ the following technical staff during the execution of this work at their own cost.

- Technical staff shall Hold a recognized Government approved certification in Civil Engineering or equivalent Possess a minimum of Five (5) years of proven experience in execution of work & aspects related to working in large-scale industrial, construction, aviation, or infrastructure projects.
- The designated technical staff should have proficiency of local language as per the workers employed or engage for contract work.
- The Technical staff should be always available at site whenever work is going on to take instructions from the Engineer-In-Charge and to supervise and control the works. If the Contractor fails to appoint suitable technical staff as aforesaid and/or as directed by the Engineer-In-Charge, AIESL shall take necessary action for unavailability of technical staff. The Engineer-In-Charge shall have full powers to suspend the execution of the works until such date as suitable technical staff is appointed and the Contractor shall be held responsible. for delay so caused to the works.

17.13 INSPECTION AND APPROVALS: All works embracing more than one process shall be Subject to examinations and approval at each stage thereof and the Contractor shall give due notice to the Engineer-In-Charge or his authorized representative when each stage is ready. In default of such notice, the Engineer-In-Charge shall be entitled to appraise the quality and extent thereof.

17.14 No work shall be covered up or put out of view without approval of Engineer-In- Charge or his authorized representative and the Contractor shall afford full opportunity for examination and measurement of any work which is about to be covered up or put out of view and for examination of foundations before permanent work is placed thereon.

17.15 The Contractor shall employ in and about the execution of the work only such persons as are skilled and experienced in their several trades and the Engineer-In- Charge shall be at liberty to object to and require the Contractor to remove from the works any person employed by the Contractor in or about the execution of the work who in the opinion of the Engineer-In-Charge misconducts himself or is incompetent or negligent in the proper performance of his duties and such person shall not be again employed upon the works without permission of the Engineer- In-Charge.

17.16 Deviations/ Variations Extent and Pricing: In case of deviation of items or Extra items which are not available in the contract, section 2. General Conditions of Contract (GCC) of CPWD, 2.1 GCC Maintenance Works for year 2023 shall be followed https://cpwd.gov.in/Documents/cpwd_publication.aspx.

17.17 The Engineer-in-Charge/ Tender committee shall have power (i) to make alteration in, commissions from, additions to or substitutions for the original specifications, drawings, designs and instructions that may appear to him to be necessary or advisable during the progress of the work, and (ii) to omit a part of the works in case of non-availability of a portion of the site or for other reasons and the contractor shall be bound to carry out the works in accordance with any instruction given to him in writing signed by the Engineer-in-Charge and such alterations, omissions, additions or substitutions shall form part of the

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contract as if originally provided therein and any altered, additional or substituted work which the contractor may be directed to do in the manner specified above as part of the works, shall be carried out by the contractor on the same conditions in all respects including price on which he agreed to do the main work except as hereafter provided.

17.18 Before tendering, the contractor shall inspect the site of work and shall fully acquaint himself about the conditions prevailing at site, availability of materials, availability of land and suitable location for construction of go-downs, stores and camp, transport facilities, the extent of leads and lifts involved in execution of work.

17.19 The contractor shall at his own cost submit samples of all materials sufficiently in advance and obtain approval of Engineer-in-Charge. The materials to be used in actual execution of the work shall strictly conform to the quality of samples approved by the Engineer-in-Charge and nothing extra shall be paid on this account. The acceptance of any sample or material on inspection shall not be a bar to its subsequent rejection, if found defective.



INDEMNITY BOND

THIS INDEMNITY BOND is executed on this _____ Day of _____ 2025, by hereinafter referred to as having, its registered Office at Service Provider (which expression shall unless it be repugnant to the context to the meaning thereof shall be deemed to mean and include its successor and assigns).

Whereas (.name of the Service Provider) shall enter into an agreement with M / s. AIESL, a Company hereinafter referred to as "AIESL" incorporated in New Delhi under Companies Act, 1956 having, its Headquarters at AI Engineering Services Ltd (AIESL), OAP, KALINA, SANTACRUZ EAST, MUMBAI-400029 (which expression shall unless it be repugnant to the context to the meaning thereof shall be deemed to mean and include its successors and assigns).

And whereas the Service Provider by means of an agreement shall complete the subject work at AIESL, Mumbai as per the annexure:

In term of clause 21 (Compliance of labour laws) and Clause 23 (Indemnity), The Service Provider agrees to undertake full responsibility and to keep AIESL indemnified against any loss, claims, damage, or liability caused by its personnel to AIESL personnel, property, aircraft, machinery, equipment, or buildings. The Service Provider shall also be liable for any damages, claims, or penalties arising from the breach of any applicable Central or State Labour Laws."

1. In the terms and conditions specified in the Tender Document the Service Provider agrees to be responsible for ensuring the compliance of Labour Laws both Central and State especially, but not limited to Employees State Insurance Act, 1948 and Workmen's Compensation Act 1923, Employees Provident Funds & Miscellaneous Provisions Act 1952, Payment of Wages Act 1936, Minimum Wages Act, 1938, Contract Labour (Regulations and Abolition) Act, 1970, Employers' Liability Act, 1938, Maternity Benefit Act 1961 and Bombay Labour Welfare Fund Act 1953 as applicable from time to time and further shall be solely responsible for any cost and consequences on account of any breach and/ or non-compliance of any other provisions of Labour Laws and shall indemnify AIESL against any claim / cost / remedies and penalties in respect of breach of any of the provisions of Laws in force.
2. It is further agreed that the Service Provider shall, within 07 days from the receipt of LOI (letter of intent), obtain Form-V from AIESL and arrange license under Contract Labour (Regulation & Abolition) Act, 1970 issued by the Competent Authority & deposit a copy with AIESL at the time of commencement of the job. In the event of the Service Provider not be covered by the provisions of the Contract Labour (Regulation and Abolition) Act, 1970 for any reason whatsoever, the Service Provider shall obtain a letter from the concerned labour authorities confirming the same.
3. It is further agreed that the Service Provider shall indemnify AIESL against any claim / s with regard to Minimum Wages Act, Payment of Wages Act, Provident Fund Act, ESI Act, Contract Labour (Regulations & Abolition) Act, Workmen Compensation Act, Bombay Labour Welfare Fund Act, any Acts / Laws prevailing during the validity of the contract applicable to the Service Provider and other emoluments / allowances payable to the workmen deployed by the Service Provider during the validity of the Contract. The Service Provider confirms that all records of payments including Wage Registers / Muster Roll/ Bank Clearance Statements / Overtime incurred penalties and advances if any in respect of the workmen engaged by the Service Provider shall be maintained and produced as and when required by the AIESL and I or any other third-party including Government Agencies / Authorities.
4. All payments shall be made to the workmen deployed by Service Provider on a monthly basis. Attendance register incorporating all details of attendance in respect of the workmen deployed by them is to be maintained. The Bidder shall ensure that the disbursement of wages to the persons deployed / engaged by them shall be made on or before the 7th of the following month. Payments are to be made each month in the presence of a nominated representative of the Management of the company. The signature of the nominated representative shall be obtained on the salary sheets, date of disbursement to be indicated and official stamp to be affixed.

5. The Successful Tenderer shall strictly ensure that Minimum Wages as stipulated by the appropriate Government is paid each month to the workmen deployed by them. The Bidder shall issue salary slips to each of the workmen engaged by them every month in respect of the wages paid. The Bidder shall ensure that the workmen deployed by them are granted unpaid weekly off. This shall be a mandatory compliance.
6. The Service Provider further confirms that necessary ESI / PF payments in respect of the workmen engaged by the Service Provider shall be made during the tenure of the contract within the time schedule as specified under the applicable Acts and further indemnifies AIESL against any claim / claims and liabilities arising out of the contract during the validity of the contract.
7. Security deposit as 10% of contract value will be deducted from each RA final bill payment or A bank guarantee for equal amount valid for Contract Period plus Defects Liability period is also acceptable in lieu of Deduction of Security Deposit.
8. The Service provider also confirms that the relevant records pertaining to half yearly returns in respect of ESI and Annual returns in respect of PF filed by the service provider shall be submitted to the AIESL from time to time. The Service Provider also undertakes to produce the relevant documents in respect of the various returns and the payments made during the tenure of the contract in respect of the workmen engaged by the Service Provider before any third party, Government Agency / Authority. The Service Provider also confirms that the Service Provider shall maintain all records relevant to the record of ESI / PF deductions / deposits made and shall produce the same before the AIESL as and when required and / or required by any third party, Government Agency / Authority.
9. The Service Provider hereby indemnifies and agrees to keep the AIESL indemnified, during the period of the contract and even thereafter, to make good any losses, payments, penalties incurred by AIESL on account of non-compliance of whatsoever nature on the part of the Service Provider in the matter of all applicable legislations with regard to his employees deployed on contract awarded to them by the AIESL.
10. We indemnify AIESL and its subsidiaries against any claim from ESI Authorities / PF Authorities and / or any other statutory bodies under various labour laws relating to claim with regard to the workmen deployed by us. We further indemnify, AIESL and its subsidiaries against any losses that may accrue / occur on account of any vigilance case / s filed / to be filed by ESI Authorities / PF Authorities and I or any other statutory bodies under various labour laws.
11. The Service Provider hereby indemnifies and agrees to keep AIESL indemnified, against any clause elsewhere as referred to in this tender document No. _dtd. _ which specifies so.

Signed, Sealed & Delivered

Within the named _____

Through their Director / Proprietor / Representative

Witness: 1)

2)



ENGINEERING FACILITIES DIVISION

EFD/05-00/048

Date : 16/04/2025

SAFETY NORMS

The following norms are to be observed by the Contractor for the construction, installation, maintenance, repair, overhaul and erection jobs at the AIESL Premises.

As a part of the contract, contractor must satisfy the under mentioned safety requirement and must always ensure that these are followed without deviation:

Contractor should ensure in writing before starting job that their workers and Supervisor are trained and having adequate knowledge & experience of work and related safety precautions to follow.

Smoking is strictly prohibited in areas with combustibles or flammable and other areas where smoking are prohibited.

Any hot job (welding, soldering, gas, cutting etc.) however minor it may be or any job which involves open flame or using a hot source or temporary electrical connections shall not be done without prior hot work permission from Fire Officer-AIESL. Contractors are not permitted to carry out any hot work on holidays, Saturdays and Sundays or beyond AIESL normal working hours without AIESL-Supervision and prior permission in writing.

It is entirely contractor's responsibility to ensure that protective equipments such as safety belts, lifelines, helmets, Safety Shoes etc. depending on the jobs are issued & used by contract workmen. Contractor's supervisor shall be present at site all the time and ensure that these PPEs are used by workers. If contractor need any suggestion on the matter, contractor can approach EIC/Safety Officer-AIESL. Any lapse on matters of safety will be viewed seriously.

All equipment used to carry out work shall be rendered safe. No equipments such as ladders, tractors, cranes, etc. or welding sets or any tools which belong to the AIESL shall be used by contractor unless specifically mentioned in



writing in the terms of contract. Notwithstanding these it is obligatory on contractor's part, to verify the quality and safety aspects of such equipment, machinery or tools so that no injury or accident will occur when used in the expected manner. Any incident occurs during work, contractors are entirely responsible for it including compensation that may arise out of the incident.

Contractor must clearly bear in mind that a competent supervisor shall always be on site when contractor's men are at work. Lapse on this point shall be viewed seriously irrespective of occurrence of any incidents.

Contractor shall ensure that safety precautions expected of contractor's professional work are completely understood by contractor's supervisors and workers and that these are followed. Contractor shall also ensure that in every job that contractor must take cognizance of varying site conditions. Contractor's staff are completely knowledgeable about the hazards and dangers associated with the work for which due alertness and safe working methods shall be followed.

Site work is quite different from work in an organized workshop. Contractor shall bear this point in mind so that proper work methods to protect contractor's staff from any danger can be evolved.

Contractors are not permitted to carry out work within the premises of this AIESL which otherwise under conditions of contract are expected to be carried out in contractor's premises.

Contractor's materials which are flammable / combustible must under no circumstances be stored in any of our workshops or building or near aircraft. Contractor shall plan of temporary sheds so located that a fire in such a shed shall not involve any of the AIESL property. A Separate permission must be taken from Safety Officer-AIESL for it.

Supervisors and field staff may not be aware of the seriousness of consequences of going near aircraft under run-up. Contractors are responsible to see that out of curiosity and lack of awareness while going in a vehicle or otherwise people should not approach an aircraft under run-up.



Precautions During Welding

The contractor must ensure that welding machine is equipped with an earthing cable without joints.

Electrical supply to be tapped from power source identified by MSE-AIESL & connections must be firm to eliminate sparking. Circuit must be protected by fuse.

There should be no flammable material nor any spillage of such material in the locations of work spot.

There should be no joint in the phase side conductor cables.

If the welding is to be carried out in the vicinity of aircraft, separating, distance should not be less than 150 feet.

Welding job should not be carried out directly above or below the aircraft in the hangar.

The welding work carried out in workshop should be under the personal supervision of Engineering Facilities Division Supervisor. He will ensure that welding work is carried out in safe location & all flammable material are removed from the site

The said Supervisor should inform the related workshop / Section Incharge (eg. COD, AOD etc.) that the welding job is being carried out.

The Contractor's staff must be appraised of the hazards of

- i) Being near to an engine under run-up and
- ii) Not following smoking restrictions.

The above should also be conveyed in writing to concerned contractor/supervisor before starting the job.



Additional Precautions & Instructions

The Contractor should ensure to arrange due supervision to avoid accident and cause of accident.

The Contractor must be careful regarding "SAFETY FIRST" during working and in AIESL premises.

Each hot job that may be carried out particularly beyond office hours or on Holidays must have prior concurrence from a responsible authority of the rank of not below Technical Officer from (EFD).

The Contractor must ensure provision of adequate firefighting capacity to deal with at incident state itself, such provision should not be less than 2-gallon foam extinguishers properly maintained by them. The staff should know the uses of the above-mentioned fire extinguishers.

Jobs will be carried out only after obtaining a daily work permit from the AIESL.

1. General:

- a. All workers to wear helmets at the construction site. To be provided by the contractor.
- b. All workers to wear safety shoes. To be provided by the contractor.
- c. All workers to wear suitable clothing for the job required e.g. Welders to have leather aprons while welding and gloves to protect from the heat. To be provided by the contractor.
- d. All workers to be familiarised by the contractor the safe methods of operating and procedures in case of an emergency.
- e. All workers to attend a class to be held by the Safety Engineer-AIESL to familiarise the safety aspects on site.
- f. All scaffolding to be used should be of steel pipes and with adjustable clamps. To be provided by the contractor.



- g. All workers must be covered under the workmen compensations act. A suitable insurance policy to be taken and original copy to be kept with AIESL. All statutory regulations etc. to be observed by the contractor, and in case of any non-compliance the AIESL must be indemnified by the contractor.
- h. Where applicable, provident fund records to be kept at site.
- i. All wage records to be kept at site and payments to be as per the minimum wages act.
- j. Working in green field sites poses a problem of snake bites. Snakes' serums to be kept at site. Refrigeration will be provided by AIESL, if needed.
- k. Chipping etc, to be done wearing protective eyeglasses.
- l. Various types of fire extinguishers to be used depending upon the nature of fire are available with EFD Fire Section. Contractor has to ensure that they position at site, suitable fire extinguisher type listed below, depending on nature of work.
 - 1. 1 No. of soda acid type for wood/paper type fires.
 - 2. 1 No. of dry powder type fire extinguishers.
 - 3. 1 No. of CO2 type fire extinguishers.
 - 4. Two buckets of sand/water, preferably sand.
- m. All unsafe incidents and occurrences will be reported to the site engineer immediately.

Working at heights:

- a. Contractor has to ensure that only workers capable of scaling heights should be deputed to do the jobs.
- b. All scaffolding to be made of steel pipes and with adjustable steel clamps. This should be tested and certified by the site supervisor of the contractor and AIESL site supervisor/Engineer to confirm the same. If possible, use A crow make scaffolding.



- c. Bamboo/wooden ladders to be checked for missing rungs and the fitness of the ladder should be certified by the AIESL engineer at site/ Safety Officer.
- d. All ladders to be tied at the top end, to prevent the slipping of ladders.
- e. All workers at height to wear nylon safety belts, as approved by AIESL. The other end of the belt to be hooked to a structural member of the building.
- f. While working on sloping roofs, nylon nets to be provided below to catch falling objects.
- g. Men working heights, should be provided with holsters for keeping hand tools for easy retrieval and will leave both hands free for climbing.
- h. As far as possible, mechanise the upward movement of materials, so that head load can be avoided.
- i. Daily height work permit approved by Executive/AGM/DGM from AIESL be obtained for working at heights before beginning of work.

Electricals

- a. All electrical equipment brought to site, should be checked by the factory/site electrical supervisory staff of the AIESL, for the suitability of the equipment and certified by them. These certificates should be prominently displayed on the equipment.
- b. All electrical equipment should have proper proper earthing.
- c. The distribution board to have an ELCB of 30 mA capacity to be provided for the hand tools circuits.
- d. All connections through the distribution board to be made with a plug and socket and no loose wires, with wooden splinters.
- e. All hand tools to be earthen.



- f. All welding equipment to be provided with a cutout switch. The welding cables should be of adequate length for the earthing of the job and usage of rods etc. is not permitted.
- g. All wires/cables to run only above ground level at a height of min. 2.5 m.
- h. All outdoor light fixtures left unattended for the night time work must be checked for water tightness.
- i. While working with operating equipment they should be disconnected electrically and the fuses to be handed over to the supervisor of AIESL for safe keeping.

Vehicular traffic: (Applicable to vehicle owned by the contractor)

- a. All vehicles delivering the goods must be driven by licenced driver.
 - b. Cleaners not to drive.
 - c. The vehicle must be in good condition.
 - d. Unsafe acts like carrying people on running boards etc should be avoided.
 - e. When outside vehicles come the contractor to ensure safe discharge of goods and send out immediately.
 - f. Wherever possible all heavy machinery and equipment to be unloaded using a crane, or a derrick.
-

AI ENGINEERING SERVICES LIMITED

MATERIALS MANAGEMENT DIVISION
OLD AIRPORT, SANTACRUZ (EAST), MUMBAI – 400 029



Tender No.: AIESL/BOM/MMD/EFD/PFD/146

DATE: 25.08.2026

Bidders General Information

BIDDER'S DETAILS:

S. No.	Required Details	To be filled by the Bidder
1	Name of the Company	
2	Status of the Bidder – a) Whether a Firm (Proprietary, Partnership), Company, Corporation, Registered Society	
	b) If the Bidder is a partnership firm, then please state whether the signatory has the authority to refer to arbitration, any disputes concerning the business of the partnership agreement or a power of attorney.	
	c) If the Bidder is a Company incorporated under the Companies Act, 1956 / 2013, then the signatory should have the authority to submit the bid on behalf of the said Company and refer to arbitration disputes arising under this Tender and / or Contract by a power of attorney board resolution.	
3	Company office Address of the bidder	
4	Name of the Contact Person Designation Telephone no. / Mobile no. Email Address	
5	GST registration number	
6	PAN Card Number	
7	Copy of valid certificate of registration with agencies / bodies as mentioned under the Clause 'Benefits / Preference for Micro & Small Enterprises (MSEs)' must be submitted.	
8	Please specify the details of the registration certificate:	
	Registration Certificate No.	
	Date of Issue	
	Valid Up to	
	Item covered under Registration Certificate	
9	Do you have any ongoing disputes with any Govt. or statutory agencies? *	
10	Is the bidder a MSE unit owned by a person belonging to Scheduled Caste or Scheduled Tribe	
11	Relaxation to Start-up companies (whether MSME or Non-MSME) as per clause in tender terms will be given provided, they submit the 'Certificate of Recognition' as mentioned in tender document under heading "Exemption of EMD" in tender terms.	
	a) Are you a Start-up Company	
	b) If yes, Certificate of Recognition to be attached.	
12	Any other relevant information	

(*) – if yes, please provide details.

Date:
Place:

Bidder Signature:
Name & Designation:
Company Name & Seal:

AI ENGINEERING SERVICES LIMITED



MATERIALS MANAGEMENT DIVISION
OLD AIRPORT, SANTACRUZ (EAST), MUMBAI – 400 029

Tender No.: AIESL/BOM/MMD/EFD/PFD/146

DATE: 25.08.2026

❖ Payment Terms:

All payments to the successful bidder by AIESL for the services rendered by it shall be subject to the following compliances:

- No request for advance / pre-payment will be entertained.
- 90% of measured value of work shall be paid on satisfactory completion of work and submission of all required documents as per contract.
- 10% shall be retained as Security Deposit for Defects liability period. This amount can also be paid in lieu of a Bank Guarantee for same amount.
- Security deposit as 10% of billing amount will be deducted from each RA/ Final Bill. A bank guarantee for equal amount valid for Contract Period plus Defects Liability period is also acceptable in lieu of Deduction of Security Deposit.
- The Defects Liability period from the date of completion of work. AIESL will retain 10% of contract value as Security Deposit for this period. Contractor will carry out full repair or replacement for any defect / fault arising due to defective work or defective material during this period free of cost within 3 working days. The repaired / replaced items will carry additional warranty for 6 months.
- All interim and final bills will be submitted in duplicate along with 2 copies of duly signed Joint Measurement sheet for the work done.
- TDS/ taxes shall be deducted by AIESL from payment made against these invoices, as per the applicable laws.

Date:

Place:

Bidder Signature:

Name & Designation:

Company Name & Seal:

AI ENGINEERING SERVICES LIMITED

MATERIALS MANAGEMENT DIVISION

OLD AIRPORT, SANTACRUZ (EAST), MUMBAI – 400 029



Tender No.: AIESL/BOM/MMD/EFD/PFD/146

DATE: 25.08.2026

❖ **Penalty Clause:**

- If the contractor fails to complete the job within the time frame shall be liable to pay the liquidated damage (LD)/penalty charges at the rate 0.5 % per week or part thereof the value of the job subject to maximum of 10% of the value of the undelivered or delayed services. This is to be recovered from the Security Deposit/ Performance Guarantee.
- There should normally be no system of waiver of LDs for delayed services in service/works contracts and it may strictly be an exception rather than a rule. For an extension of the delivery date with waiver of LD, approval of the CA with consultation of associated Finance may be taken and justifications recorded.
- **Penalty for Substandard / defective Quality / Short supply:** At the time of delivery / acceptance of the item / services if it is found that the items / goods / services so delivered are not as per the specifications given in the Contract / Purchase Order then AIESL reserves the right to reject the entire lot and get the entire quantity replaced free of cost by the bidder. The service is acceptable as per the specification provided in the tender and subject to quality control of the user department

❖ **Termination and Exit Clause:**

- In case of unsatisfactory performance or breach of any of the clauses of this contract, AIESL would issue a notice of 30 days to the party to rectify the breach and improve the performance failing which AIESL shall be at liberty to terminate this agreement by providing 30 days written notice to the party. The party shall not have any right to dispute or question the judgment of AIESL of the unsatisfactory performance of the party.
- Notwithstanding the above, AIESL shall also be at liberty to terminate this agreement for any reason including change in situation/circumstances, etc. by providing the party with 90 days written notice. The party shall also be at liberty to terminate this contract by providing AIESL with 90 days written notice. In such an event, the terminating party shall have no right to claim compensation/damages, etc. from the terminating party on account of early termination. However, the party shall duly comply with their respective obligations during the notice period and thereafter, shall discharge the obligations arising out of the agreement till the termination.

Date:
Place:

Bidder Signature:
Name & Designation:
Company Name & Seal:

	AIESL/PPMM/NR/NAC1		
	Issue-02	Rev-0	Dec 2023

PRODUCTION PLANNING AND MATERIAL MANAGEMENT MANUAL

ANNEXURE C

BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To
Executive Director - Engineering,
AIESL.

WHEREAS

(name and address of the supplier) (hereinafter called "the supplier") has undertaken, in pursuance of contract no.....dated to supply(description of goods and services)(hereinaftercalled "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE, we Bank, hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the day of 20.....

.....
(Signature of the authorized officer of the Bank)

.....
Name and designation of the officer

.....
Seal, name & address of the Bank and address of the Branch

NK

NA

Document Owner:	AI Engineering Services Limited
-----------------	---------------------------------

Version

Version	Date	Description
1.0		Service Level Agreement

Approval

(By Signing below, all Approvers agree to all terms and conditions outlined in this Agreement.)

Approvers	Role	Signed	Approval Date
AI Engineering Services Limited, WR	Dy.GM-PPMM		
_____	Proprietor/Director/ Authorized Signatory		

Agreement Overview

This Agreement represents a Service Level Agreement (“SLA” or “Agreement”) between M/s _____ and AI Engineering Services Limited for the tender for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.

This Agreement remains valid until superseded by a revised agreement mutually endorsed by the stakeholders.

This Agreement outlines the parameters of all housekeeping services covered as they are mutually understood by the primary stakeholders. This Agreement does not supersede current processes and procedures unless explicitly stated herein.

1. Goals & Objectives

The purpose of this Agreement is to ensure that the proper elements and commitments are in place to provide consistent housekeeping services and support to the AI Engineering Services Limited by the Contractor.

The objectives of this Agreement are to:

- Provide clear reference to service ownership, accountability, roles and/or responsibilities.
- Present a clear, concise and measurable description of service provision.
- Match perceptions of expected service provision with actual service support & delivery.
- Outline services to be offered and working assumptions between the AIESL and Contractor.
- Quantify and measure service level expectation
- Outline the potential methods used to measure the quality of service provided
- Define mutual requirements and expectations for critical processes and overall performance.
- Strengthen communication between AIESL and Contractor.
- Provide a viable/feasible medium for resolving conflicts
- Any other matter which is required to assess the contractor's performance.

2. Stakeholders

The following contractor and AI Engineering Services Limited shall be used as the basis of the Agreement and represent the primary stakeholders associated With this SLA:

M/s. _____.

("Contractor") AI Engineering Services Limited

("Customer")

3. Periodic Review

This Agreement is valid from the Effective Date outlined herein and is valid for five months. This Agreement shall be reviewed fortnightly, in lieu of a review during any period specified, the current Agreement shall remain in effect.

The Business Relationship Manager ("Document Owner") is responsible for facilitating regular reviews of this document. Contents of this document may be amended as required, provided mutual agreement is obtained from the primary stakeholders and communicated to all affected parties. The Document Owner shall incorporate all subsequent revisions and obtain mutual agreements/approvals as required.

Business Relationship Manager: GM (Engg.), AI Engineering Services Ltd, or his

nominee.

Review Period: Every Fortnight.

First Review Date: 1st review will be carried out one months after the commencement of the contract and thereafter every three months. (Every quarterly)

4. Service Agreement

The following detailed service parameters are the responsibility of the contractor in the on-going support of this Agreement.

4.1. Service Scope

The following Services are covered by this Agreement:

4.2 Work scope outlined the Tender document: Tender No.: Dated..... Customer Requirements, Customer responsibilities and/or requirements in support of this Agreement include:

- Certification of the task performed as assigned to the service personnel from time to time.
- Certification of the bills by the designated official, the list shall be provided after 15 days from the commencement date of the contract; in case of any change of designated official, the same shall be intimated in writing to the contractor.
- Payment for all support costs at the agreed interval.
- Reasonable availability of designated supervisor of the contractor when resolving a service-related incident or request.

4.3. Contractor Requirements:

Contractor responsibilities and/or requirements in support of this Agreement include:

- Meeting response times associated with service & with recommended manpower related incidences.
- Appropriate notification to Customers for all scheduled activity.
- The deployment of personnel by the Contractor will be done subject to suitability.

4.4. Service Assumptions:

Assumptions related to in-scope services and/or components include:

- Changes to services shall be communicated and documented to all Stakeholders in the addresses indicated below.
- DGM-MMD, AI Engineering Services Limited, MMD, Hangar 3, 2nd floor, Old Airport, Kalina,

Santa Cruz East, Mumbai 400029.

- Proprietor, (of the Contractor): Mr.

- M/s _____, Email:

.....

.....

4.5 Any other matter which is required to assess the Contractor's performance.

5. Service Management

Effective support of in-scope services is a result of maintaining consistent service levels. The following sections provide relevant details on service availability, monitoring of in-scope services and related components.

6. General Service Requirements

- 1) **Allocation:** The allocation of service shall be advised by AI Engineering Services Ltd (AIESL) specifying the location and numbers required.
- 2) **Reviews:** Periodical review meetings shall be held between the company & the Contractor to review the quality & quantum of service provided by the Contractor & shall discuss any modifications if required.
- 3) **Service Performance:** The decision of AI Engineering Services Ltd., or any officer authorized by AIESL, shall be final with regard to the satisfactory performance of the services and any matter arising there from shall be binding on the Contractor.
- 4) **Audits:** GM (Engg.)/his representative shall audit the capability of the Contractor, before the commencement of the work of providing housekeeping services. Subsequently, AIESL shall be at liberty to perform periodical audits/spot checks at their discretion.
- 5) **Statutory Payments:** The Contractor shall maintain proper record/register as required under the Contract Labour (Regulation & Abolition) Act 1970 and rules and other relevant enactments thereon. The records/registers shall be produced for verification/ inspection as and when required by AIESL, who shall have powers to conduct checks regarding statutory payments of wages, ESI, EPF, and other applicable statutes for the time being in force.
- 6) **Workforce:** The Contractor shall deploy well behaved

/skillful employees/workforce of unblemished character and with duly verified antecedents.

- 7) **Workforce –Details & Verification:** The Contractor shall furnish to the company in writing the name, parentage, residential address, educational & technical qualifications, specimen signatures, fingerprints and two recent passport size photographs of all personnel whom he proposes to employ for the purpose of this contract. The company shall be at liberty to forbid the deployment of any person whom it may consider undesirable after verification. The Contractor shall also have the character & antecedents of all persons employed by him verified by the police to the satisfaction of the company before a workman is deployed by the contractor. The proof of antecedent's verification by the prescribed authority shall be submitted to the company before deploying the individual for this contract. The appointment /assignment letter to work under this contract at AIESL – copy to be furnished.
- 8) **Uniform &Accessories:** All employees of the Contractor shall report for duty in proper and suitable attire. They will report for duty in a presentable condition at all times. It is also to be ensured that the said personnel report for punctually as per the office timings.

7. Operational Service Requirements:

- 1) **Liaising:** It shall be the responsibility of the Contractor to maintain continuous liaison with AIESL officials at all levels. The supervisor of the Contractor shall be solely responsible in this regard. In this regard, the officials of AIESL, GM(Engg.)/ his representative.
- 2) **Work- Area:** The Contractor shall ensure that none of its employees or workforce enter Hangars, Shops, Plants, or any other AIESL areas (as per the indicative list, amended from time to time in accordance with company policy) in which they are not specifically authorized to work. Any violation of this requirement shall result in forfeiture of the concerned individual's entry permit, in addition to the imposition of penalties as may be decided by the designated AIESL authority.
- 3) **Items in Office:** In case of missing items/theft on the office, proven to be done by the staff of the Contractor, AIESL at its sole discretion may levy penalty as deemed fit, against the Contractor

and / or the staff concerned.

While performing the Various manpower services by the personnel of the Contractor if any item belonging to AIESL is found, the same shall be deposited immediately with Officials of AIESL against receipt.

- 4) **Statutory facilities:** The Contractor shall ensure that all statutory facilities are extended to the personnel deployed by him.
- 5) **Work Culture:** The Contractor shall ensure that the staff deployed by him shall maintain polite and courteous behavior towards employees & staff of AIESL and also of customer airlines. If AIESL has any misgivings about any individual staff of the Contractor, the said staff shall be removed by the Contractor forthwith.
- 6) The Contractor shall ensure that his staff shall not be under the influence of liquor or any other intoxicants while on duty. In the event of such happenings, the staff shall have to be removed from the services by the Contractor and any damage caused by such of the Contractor 's employees shall be borne totally by the Contractor including, legal expenses. The Contractor staff shall not be loitering around when no work is assigned to them.
- 7) **Service Deficiency:** The Contractor shall make all possible efforts to overcome deficiencies in standards of service brought to their notice within a reasonable time frame (as mentioned in the contract document, penalty clauses).
- 8) **Servicing –Personnel, Office Equipment:** The personnel & office equipment to be used by them as specified in the contract/amendment letter to be provided with.
- 9) Any default on part personnel deployed by the Contractor in terms of attendance, behavior and non-performance shall be recorded in a logbook.
- 10) The Contractor shall ensure that the personnel deployed by him are available in the event of any exigencies of work. If such a requirement arises the Contractor will be informed in advance.
- 11) **Monthly-Bills:** The Contractors shall submit monthly bills duly supported by details of services rendered on a day to day basis with the total number deployed each day. The bills will be raised after fulfilling all the compliances as required under the various applicable statutes that are in force.

On receipt of the bills, the Authorized Officials of AIESL shall check the same as per records of the service form.

Any deficiency in service will attract a penalty (as per the contract document), the same shall be reflected on the bill/invoice before forwarding the bill to the Finance Department for final payment. In this connection, records of statutory payments, as mentioned in Section-a, Point-5 above shall also be scrutinized every month before the settlement of bills any discrepancy in this regard shall result in payment getting delayed. The contractor shall ensure that such records are kept proper & updated and submitted with monthly invoices on a regular basis.

- 7.3. Contractor shall ensure the provisions of all applicable welfare statutes and other applicable statutes will be meticulously complied by him.

8. Governing Terms and Conditions

The terms and conditions that govern the contract shall be as outlined in the contract against Tender Ref. No. AIESL/BOM/MMD/EFD/PFD/146 dated 25-08-2026.

Signed on _____ at _____

AI Engineering Services Limited
Customer

M/S _____

Contractor

Service Level Agreement (SLA)

Successful Bidder is required to sign SLA with AIESL for item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AIESL for three (03) years.

Financial Bid

Notes:

1. In case any calculation error unit rate will prevail.
2. GST rate for each line item must be specified as per applicable HSN code.
3. In case of mismatch between figures and words, the quoted value in words shall prevail.

Tender Inviting Authority: DY GM, PPMM OAP,MUMBAI

Name of Work: Item rate contract for carrying out various civil, plumbing and various routine, maintenance work at AESL for three (03) years

Tender No: AESL/BOM/MMD/EFD/PFD/146 Dated 25.08.2026

Name of the Bidder/ Bidding Firm / Company :

PRICE SCHEDULE

(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevent columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)

Sl. No.	Item Description	Quantity	Units	Estimated Rate in Rs. P	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT In Words
1	Annual Rate Contract (ARC) For Carrying Out various civil, plumbing and various routine, maintenance work at AI Engineering Services Limited premises at OAP, Mumbai-400029. & New Engineering Complex, Sahar, Vile Parle (East), Near Bamanwada, Cigarette Factory, Mumbai-400099" For three (3) Years (2026 - 2029)					
1.01	This Item Rate contract is for carrying out civil, plumbing and routine maintenance works and shall be operative for any of the items as per CPWD-DSR (2023) (Vol. I & II) https://cpwd.gov.in/Documents/cpwd_publication.aspx Approved Cost index value is considered based on Delhi Plinth Area Rate 01.04.2023 (base 100) with effective from 01.04.2025. Bidder to consider necessary cost index for Mumbai region while quoting their rate.	1.00	LS	16949152.54	16949152.54	INR One Crore Sixty Nine Lakh Forty Nine Thousand One Hundred Fifty Two & Paise Fifty Four Only
Total in Figures					16949152.54	INR One Crore Sixty Nine Lakh Forty Nine Thousand One Hundred Fifty Two & Paise Fifty Four Only
Quoted Rate in Figures			Select		0.00	INR Zero Only
Quoted Rate in Words		INR Zero Only				