

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	22-10-2026 13:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	23-10-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Civil Aviation
विभाग का नाम / Department Name	Ai Engineering Services Limited
संगठन का नाम / Organisation Name	Ai Engineering Services Limited
कार्यालय का नाम / Office Name	Ai Engineering Services Limited
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id :alok.agarwal@aiesl.in Buyer Email id: bala.murali@aiesl.in
कुल मात्रा / Total Quantity	80
वस्तु श्रेणी / Item Category	Power Source , Solenoid Valve , Solenoid valve packing kit , Sensor Unit , Black Box , Urinal Front Panel , Service Charges
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	sentronic urinal power source, Sentronic Urinal Solenoid Valve, Sentronic Solenoid Valve, Sentronic urinal sensor unit, Sentronic Black Box, Sentronic urinal front plate

बिड विवरण/Bid Details	
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Searched String: sentronic urinal power source IGBT Based Heavy Duty Power Source Air Plasma Cutting System with compressor, Power Lawn Mowers, Hedge Trimmer or Hedge Cutter (V3) Searched String: Sentronic Urinal Solenoid Valve Solenoid Valve (V3), Auto Drain Trap Valve- Solenoid operated (To drain Water) for Oxygen Concentrator, Flush Valves and Fitting for Water Closets and Urinals Searched String: Sentronic Solenoid Valve Solenoid Valve (V3), Copper alloy Taps/Stop Valves (V2) Conforming to IS 8931, Auto Drain Trap Valve- Solenoid operated (To drain Water) for Oxygen Concentrator, Electric Solenoid Operated Actuators (V2), Copper Alloy Gate Valve For Waterworks Purpose (V2) Conforming to IS 778, Needle Valve, Directional Control Valve, Stationary Valve Regulated Lead Acid Batteries (V3) Conforming To IS 15549, Liquid Offtake Valve, Thermostatic expansion valve Searched String: Sentronic urinal sensor unit Dental RadioVisioGraphy (RVG) Unit (V2) Searched String: Sentronic Black Box BLACK GRAM Seeds, Muffle/Box Furnace (V2), anklet synthetic black, Black Lead Pencils (V3) Conforming to IS 1375, Black Pottery - ODOP, Metal Beds (V3), Black Pepper (काली मिर्च), File/Folder (V3), Black Salt (काला नमक), Office Bags (V2) Searched String: Sentronic urinal front plate Category not available on GeM for the text string uploaded by the buyer
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	Modular Toilet
बीओक्यू शीर्षक /BOQ Title	Supply of Genuine Roca OEM Spare Parts and Installation of Roca Euret Electronic Urinal System
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	1 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation

बिड विवरण/Bid Details	
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/ Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में है/ Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
विगत प्रदर्शन / Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	No
बिड का प्रकार/ Type of Bid	Single Packet Bid
प्राथमिक उत्पाद श्रेणी/ Primary product category	Power Source
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	4 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	352000
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)

बिड विवरण/Bid Details	
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality

and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Power Source

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,Al Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	15	15

Solenoid Valve

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,Al Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	15	15

Solenoid Valve Packing Kit

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,AI Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	15	15

Sensor Unit

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,AI Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	15	15

Black Box

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परिषी/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परिषी/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,AI Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	4	15

Urinal Front Panel

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परिषी/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परिषी/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218,AI Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	15	15

Service Charges

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Bala Murali Krishna Patakoti	501218, AI Engineering services limited , Shamashabad ,Hydrabad , Telngana Pin Code 5001218	1	16

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

AI ENGINEERING SERVICES LIMITED
MRO COMPLEX, NEAR GATE 03
RGI AIRPORT, SHAMSHABAD
TELANGANA
5 0 0 1 0 8

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 1 year before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

AI ENGINEERING SERVICES LIMITED
O/o DY.GM - EPPMM
MRO COMPLEX, NEAR GATE 03, RGI AIRPORT
SHAMSHABAD - 500108
9160221608

TENDER ENQUIRY / REQUEST FOR QUOTATION

Supply of Genuine Roca OEM Spare Parts and Installation / Restoration of Roca Euret Electronic Urinal System (15 Nos.)

Dear Sir/Madam,

With reference to the requirement of **Roca Euret Electronic Urinal System** installed at our premises, **Roca authorised dealers/distributors/OEM-authorised service partners** for the **supply of genuine Roca OEM spare parts and their installation / restoration** on the existing Roca Euret electronic urinal system, strictly in accordance with the Scope of Work, Technical Requirements and Terms & Conditions given in this enquiry.

The existing installation is an older Roca installation and the spares are required for maintenance / replacement of the existing system.

1. SCOPE OF WORK

1.1 Supply of genuine Roca OEM spare parts as per the Schedule of Requirements in Clause 2, suitable for the existing Roca Euret electronic urinal system.

1.2 **Installation / restoration of 15 Nos. Roca Euret Electronic Urinal Systems** at our premises, including removal of defective/old parts, fitting of new spares, connection, adjustment, testing and commissioning, so that each urinal is fully functional.

1.3 Removal and disposal of old/replaced parts from site (or handing over to us, if so required), and cleaning of the work area after completion.

1.4 All tools, tackles, consumables, manpower, supervision and incidental materials required for completion of the work shall be arranged by the Supplier at no extra cost.

1.5 Site visit prior to quoting is **recommended**. Bidders are deemed to have satisfied themselves about the site conditions and the existing installation; no claim on this account shall be entertained later.

2. SCHEDULE OF REQUIREMENTS

Sl. No.	Description	Roca Part No. / Reference	Qty.
1	Supply and Installation of Roca Urinal AC Power Source	R9T3050N030BTW	15 Nos.
2	Supply and Installation of Roca Urinal Solenoid Valve	R9T3020N060TW	15 Nos.
3	Supply and Installation of Roca Urinal Solenoid Valve Packing Kit	R9T3020N060TW (as per existing reference; bidder to confirm separate kit part no.)	15 Nos.
4	Supply and Installation of Roca Urinal Sensor Unit	R9T3100N010ATW	15 Nos.

5	Supply and Installation of Roca DC Battery Assembly / Black Box	R9T3010N000BTW	4 Nos.
6	Supply and Installation of Roca Urinal Front Plate	R9T2020N010ATW	15 Nos.

*Quantities are indicative; the Purchaser reserves the right to increase or decrease the quantity of any item by up to **±50%** at the same rates and terms at the time of placing the order.*

Reference Roca Euret Models:

Model	Description
RS35945E000	Euret electronic ceramic urinal, back inlet, battery operated, 6V (4 x 1.5 V LR6 AA alkaline batteries).
RS35945M000	Euret electronic ceramic urinal, back inlet, 230V mains operated.

3. TECHNICAL REQUIREMENTS & OEM CONFIRMATION

The bidder shall furnish the following along with the offer (non-submission may lead to rejection of the offer):

3.1 Written confirmation that the offered **R9T-series spare parts are genuine Roca OEM parts** and are suitable for Roca Euret electronic urinal models **RS35945E000 / RS35945M000**.

3.2 Wherever the above R9T part numbers have been superseded, discontinued or replaced, the **latest/current Roca OEM part number** shall be provided, with the OEM's supersession advice.

3.3 Roca OEM catalogue / technical datasheet / exploded view establishing compatibility of each spare with the Euret model.

3.4 Clear indication whether each spare is applicable to the **6V battery-operated version (RS35945E000)** or the **230V AC version (RS35945M000)**.

3.5 Confirmation that the quoted spares are **direct replacement parts and fully compatible** with the existing Roca Euret electronic urinal system, requiring no modification to the existing sanitaryware or plumbing.

3.6 Unit price, applicable GST, delivery period and warranty, quoted **separately for each item**.

3.7 **OEM authorisation / dealership certificate** (valid as on date of submission) from Roca Bathroom Products Pvt. Ltd. or its authorised channel.

3.8 Relevant Roca product brochure / catalogue and technical literature.

3.9 **No equivalent / substitute / non-OEM / refurbished parts shall be offered or supplied** without prior written approval of the Purchaser. All items shall be brand new, of the latest manufacture, in original OEM packing with batch/part-number labelling.

4. ELIGIBILITY CRITERIA

4.1 The bidder shall be the Roca OEM, or its authorised dealer/distributor/service partner, holding a valid authorisation for the supply of the quoted spares.

4.2 The bidder shall hold a valid **GST registration** and **PAN**, and shall furnish copies with the offer.

4.3 The bidder shall have executed at least [one / two] similar supply and installation order(s) of sanitaryware/electronic fittings during the last [3] years; supporting order copies / completion certificates to be enclosed.

4.4 The bidder shall not have been blacklisted or debarred by any Government / PSU / private organisation , and shall submit a self-declaration to that effect (Annexure-C).

5. EVALUATION & AWARD

5.1 Technically compliant offers shall be evaluated on the basis of the **lowest total landed price (including GST)** for the complete Schedule of Requirements (L1 basis).

5.2 Offers must be for **all items** in the Schedule. Partial offers are liable to be rejected. The Purchaser reserves the right to award on an item-wise basis if considered beneficial.

5.3 In case of arithmetical discrepancy, the unit rate shall prevail over the total amount; words shall prevail over figures.

5.4 The Purchaser may seek clarifications or negotiate with the L1 / technically acceptable bidders before award.

5.5 The award shall be through a formal Purchase Order / Work Order, which shall be the contract between the parties together with this enquiry and the bidder's accepted offer.

6. COMMERCIAL TERMS & CONDITIONS

6.1 **Prices:** Prices shall be firm and fixed, in **Indian Rupees, exclusive of GST**, with the **applicable GST rate (HSN/SAC) clearly indicated separately** for each item. Prices shall include supply, packing, forwarding, freight, transit insurance, delivery at site, unloading, installation, testing and commissioning. No other charges shall be payable.

6.2 **Price Validity:** The offer shall remain valid for a minimum of **60 days** from the due date of submission.

6.3 **Delivery Period:** Delivery of all items at site shall be within 15 Days, and installation / restoration shall be completed within 15 Days, from the date of receipt of confirmed Purchase Order. The bidder shall clearly state the delivery period offered. Time is of the essence of the contract.

6.4 **Warranty:** All supplied spares and the installation workmanship shall carry a minimum warranty of **12 months from the date of satisfactory commissioning** (or the OEM standard warranty, whichever is higher). The bidder shall state the warranty offered. Any defect during the warranty period shall be rectified / replaced free of cost, including labour and transport, within **7 days** of intimation.

6.5 **Payment Terms:** 30 Days of receipt of correct GST tax invoice, following satisfactory delivery , installation, testing, commissioning and written acceptance by the Purchaser. Payment shall be made by electronic transfer to the bidder's bank account. No advance payment shall be made.

6.6 **Taxes:** GST shall be paid at actuals as applicable, against a valid tax invoice. The Purchaser shall deduct TDS and other statutory deductions as applicable. Any benefit of input credit / change in rate of GST shall be passed on to the Purchaser. The bidder shall file GST returns on time so that the Purchaser's input tax credit is not denied; any loss on this account shall be recovered from the bidder.

6.7 **Liquidated Damages:** If the Supplier fails to deliver / complete the work within the stipulated period, the Purchaser may recover liquidated damages at **0.5% per week or part thereof** of the value of the delayed portion of the order, subject to a maximum of **10%** of the total order value. This is without prejudice to the Purchaser's other rights, including cancellation and purchase from another source at the Supplier's risk and cost.

6.8 **Inspection & Acceptance:** Material shall be subject to inspection at site by the Purchaser. Items found not genuine, damaged, defective, not matching the ordered part numbers or incompatible with the existing system shall be rejected and replaced by the Supplier at its own cost within [7] days. Acceptance shall be after successful trial of every unit.

6.9 **Genuineness of Parts:** If any part supplied is found to be non-genuine / non-OEM, the

Purchaser shall be entitled to reject the entire supply, recover the amount paid, forfeit the security (if any), blacklist the Supplier and claim damages.

6.10 Site Conditions, Safety & Statutory Compliance: The Supplier shall deploy skilled and trained personnel, observe the Purchaser's site rules, security and safety requirements, and comply with all applicable laws (including labour laws, ESI/PF, and the BOCW / contract labour regulations, as applicable). The Supplier shall be solely responsible for the safety, wages and insurance of its personnel, and for any injury, loss or damage caused to persons or property during the work. Work shall be carried out with minimum disturbance to the premises' operations and at timings approved by the Purchaser.

6.11 Risk & Title: Risk in the goods remains with the Supplier until delivery and written acceptance at site. Title shall pass to the Purchaser on acceptance / payment, whichever is earlier.

6.12 After-Sales Support: The Supplier shall provide spares and technical support for the supplied items and shall inform the Purchaser promptly of any supersession / discontinuation of the OEM part numbers.

6.13 Indemnity: The Supplier shall indemnify the Purchaser against all claims, losses, damages and liabilities arising from the Supplier's breach of contract, negligence, supply of non-genuine goods, infringement of third-party rights, or violation of statutory requirements.

6.14 Assignment & Sub-contracting: The Supplier shall not assign or sub-contract the order, wholly or partly, without the prior written consent of the Purchaser. The Supplier shall remain fully responsible for any sub-contracted work.

6.15 Force Majeure: Neither party shall be liable for delay or failure caused by events beyond its reasonable control (such as natural calamities, war, epidemic, or government orders), provided written notice is given within 7 days of occurrence. If such an event continues for more than 30 days, either party may terminate the order without liability, other than for work already accepted.

6.16 Termination: The Purchaser may terminate the order, by written notice, for the Supplier's default (including delay beyond the LD ceiling, supply of non-genuine / defective goods, or breach of any term) without prejudice to its other remedies. The Purchaser may also terminate for convenience with 15 days' written notice, in which case it shall pay only for goods supplied and work accepted up to the date of termination.

6.17 Confidentiality & Integrity: Information about the Purchaser's premises, systems and this enquiry shall be kept confidential. The bidder shall not offer or give any gift, commission or inducement to the Purchaser's personnel; any such act shall result in rejection of the offer / cancellation of the order and blacklisting.

6.18 Governing Law, Dispute Resolution & Jurisdiction: The contract shall be governed by the laws of India. Disputes shall first be attempted to be resolved amicably. Failing this, they shall be referred to a sole arbitrator appointed by the Purchaser, in accordance with the Arbitration and Conciliation Act, 1996, with the seat and venue at [City]. Subject to the above, the courts at [City] shall have exclusive jurisdiction.

6.19 Acceptance of Terms: Submission of an offer shall mean unconditional acceptance of all terms and conditions of this enquiry. Any deviation shall be clearly listed in the deviation statement; **conditions / deviations not so listed shall not be binding on the Purchaser**. Offers with conditional / vague terms may be rejected.

ANNEXURE-A: PRICE BID FORMAT

(To be submitted in a separate sealed cover / file marked "PRICE BID". Reference: [Enquiry No.]

Sl.	Description	Roca Part No. offered (Latest)	Qty.	Unit Rate (Rs., excl. GST)	GST %	Amount incl. GST (Rs.)	Delivery / Warranty
1	Roca Urinal AC Power Source - supply & installation		15				
2	Roca Urinal Solenoid Valve - supply & installation		15				
3	Roca Solenoid Valve Packing Kit - supply & installation		15				
4	Roca Urinal Sensor Unit - supply & installation		15				
5	Roca DC Battery Assembly / Black Box - supply & installation		4				
6	Roca Urinal Front Plate - supply & installation		15				
	TOTAL (incl. GST)						

Total amount in words: _____

Price validity: _____ days Delivery period: _____ weeks Warranty: _____ months

Bidder's GSTIN: _____ PAN: _____

ANNEXURE-B: TECHNICAL COMPLIANCE STATEMENT

Sl.	Requirement	Complied (Yes / No)	Document / Page Ref.
1	Offered R9T-series spares are genuine Roca OEM parts, suitable for RS35945E000 / RS35945M000		

2	Latest / superseding Roca part numbers indicated (where applicable)		
3	Roca catalogue / datasheet / exploded view enclosed		
4	Applicability to 6V (RS35945E000) / 230V AC (RS35945M000) clearly indicated for each item		
5	Direct replacement, fully compatible with existing system		
6	Item-wise unit price, GST, delivery and warranty quoted (in Price Bid only)		
7	OEM authorisation / dealership certificate enclosed		
8	Product brochure / technical literature enclosed		
9	No substitute / non-OEM / refurbished parts offered		
10	GST registration and PAN copies enclosed		
11	Similar past orders / experience documents enclosed		
12	Warranty of minimum 12 months from commissioning accepted		
13	All Terms & Conditions of this enquiry accepted without deviation		

Deviations, if any (otherwise write "NIL"): _____

ANNEXURE-C: DECLARATION BY BIDDER

We, M/s _____, hereby declare and confirm that:

1. We have read, understood and accepted all the terms and conditions of Enquiry No. [Enquiry No.] dated [date].
2. We have not been blacklisted, debarred or suspended by any Government / PSU / private organisation, and no such proceedings are pending against us.
3. All information and documents furnished with this offer are true and correct. We understand that any false statement shall make us liable for rejection of the offer / cancellation of the order and further action.

4. All items offered shall be genuine, new Roca OEM parts supplied through authorised channels.

Place: _____

Signature: _____

Date: _____

Name & Designation: _____

Company Seal / Stamp

7. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

8. **Warranty**

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.

12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---